A large, semi-transparent circular graphic is centered on the page. It contains a blue-tinted photograph of two healthcare workers in a hospital setting. One worker in the foreground is wearing a dark t-shirt and a face mask. Another worker in the background is wearing a white coat and a face mask. The word "RESILIENCE" is printed in white, capital letters across the center of this circular graphic.

RESILIENCE

2021 ANNUAL REPORT



RESILIENCE



RESULTS

REINVENT

RESPECT

RESPOND

REIMAGINE

RELATIONSHIPS

REMEMBER

REFLECT

RECOGNIZE

RESILIENCE



REJOICE

Erika Gold, a Holocaust Survivor, enjoys a special birthday cake in her honor, delivered to her home as part of JFSA's "Celebrations Club", a monthly on-line social program for older adults.

A MESSAGE FROM THE BOARD CHAIR AND PRESIDENT & CEO

Dear Friends,

It comes as no surprise that the last year has been unlike any other. From a Christmas Eve vaccination clinic to the distribution of Covid-19 self-test kits, our staff are continually faced with new challenges and unusual circumstances. Our staff have been adaptive, responsive, and resilient in ways that we could not even have imagined two years ago.

Frequently doing the work of more than one person, our staff often must step in and provide services that are not on his or her job description. When an unmet need is identified, so many have stepped forward with creative ideas and new ways of going about the work that we do.

We have embraced this innovation, creating on-line programming, welcoming friends from throughout the state to online musical wellness, cooking classes, movie club, chair yoga, classes in brain health, and visual tours to Vienna and the Caribbean.

Since last December, Alyson's Place Medical Clinic has been a hub of focused activity, providing vaccination and testing to well over 2,300 individuals throughout our community from children to the homebound. Our volunteers for this effort have been extraordinary – willing, committed and caring, working many hours to ensure access to the vaccine, and now the booster.

We would be remiss if we did not close by taking the opportunity to publicly acknowledge and thank our longtime CFO Dave Hlavac for his years of dedicated service to JFSA who retired this past December. His contributions will be with us for years to come.



Dan Zelman
Board Chair



Susan L. Bichsel, PhD
President and CEO



Dan Zelman
Board Chair



Susan L. Bichsel, PhD
President and CEO

**JEWISH FAMILY
SERVICE ASSOCIATION
OF CLEVELAND
HELPS INDIVIDUALS
AND FAMILIES WITH
SOLUTIONS TO FACE
LIFE'S CHALLENGES
WITH CONFIDENCE.**

FINANCIALS

Year ended June 30, 2021.



- 54% ● Government
- 19% ● Private Pay and Other Third Party Payers
- 18% ● Grants & Contributions
- 8% ● Jewish Federation of Cleveland/United Way Services
- 1% ● Other

Government (Reimbursement for Client Services)	\$	17,653,446
Private Pay and Other Third Party Payers	\$	6,074,304
Grants and Contributions	\$	5,808,746
Jewish Federation of Cleveland/United Way Services	\$	2,719,753
Other	\$	492,492
TOTAL	\$	32,748,741



- 53% ● Adults with Disabilities and Residential Services
- 24% ● Home Care and Older Adults
- 4% ● College Financial Aid Program
- 4% ● Strengthening Families
- 15% ● General Administration

Adults with Disabilities and Residential Services	\$	15,050,935
Home Care and Older Adults	\$	6,946,965
College Financial Aid Program	\$	1,195,738
Strengthening Families	\$	989,734
Total Direct Services	\$	24,183,392
(plus) General Administration	\$	4,460,402
TOTAL	\$	28,643,794

2021 net revenue numbers were impacted by one-time funds provided by State BWC rebate dollars associated with pandemic related activities and annual valuation adjustments of the pension.

1,027

NIGHTS OF
EMERGENCY SHELTER
WERE PROVIDED
THROUGH THE HEBREW
SHELTER HOME.

2,286

RIDES WERE
PROVIDED IN
CLEVELAND AND
AKRON TO OLDER
ADULTS WITH NO
TRANSPORTATION
OF THEIR OWN.

655

HOLOCAUST
SURVIVORS, RANGING
IN AGE FROM 77 TO
103 YEARS, RECEIVED
ASSISTANCE WITH
REPARATIONS,
PERSONAL CARE AND
CASE MANAGEMENT,
AND HELP OBTAINING
FOOD, CLOTHING AND
MEDICAL CARE.

2,300

VACCINES HAVE BEEN
PROVIDED SINCE
DECEMBER 2020.

66

RESIDENTIAL SITES THROUGHOUT NORTHEAST OHIO
PROVIDED HOUSING FOR ADULTS WITH INTELLECTUAL
DISABILITIES AND ADULTS WITH MENTAL ILLNESS.

566

INDIVIDUALS WITH
SERIOUS MENTAL
ILLNESS RECEIVED
MENTAL HEALTH
SERVICES.

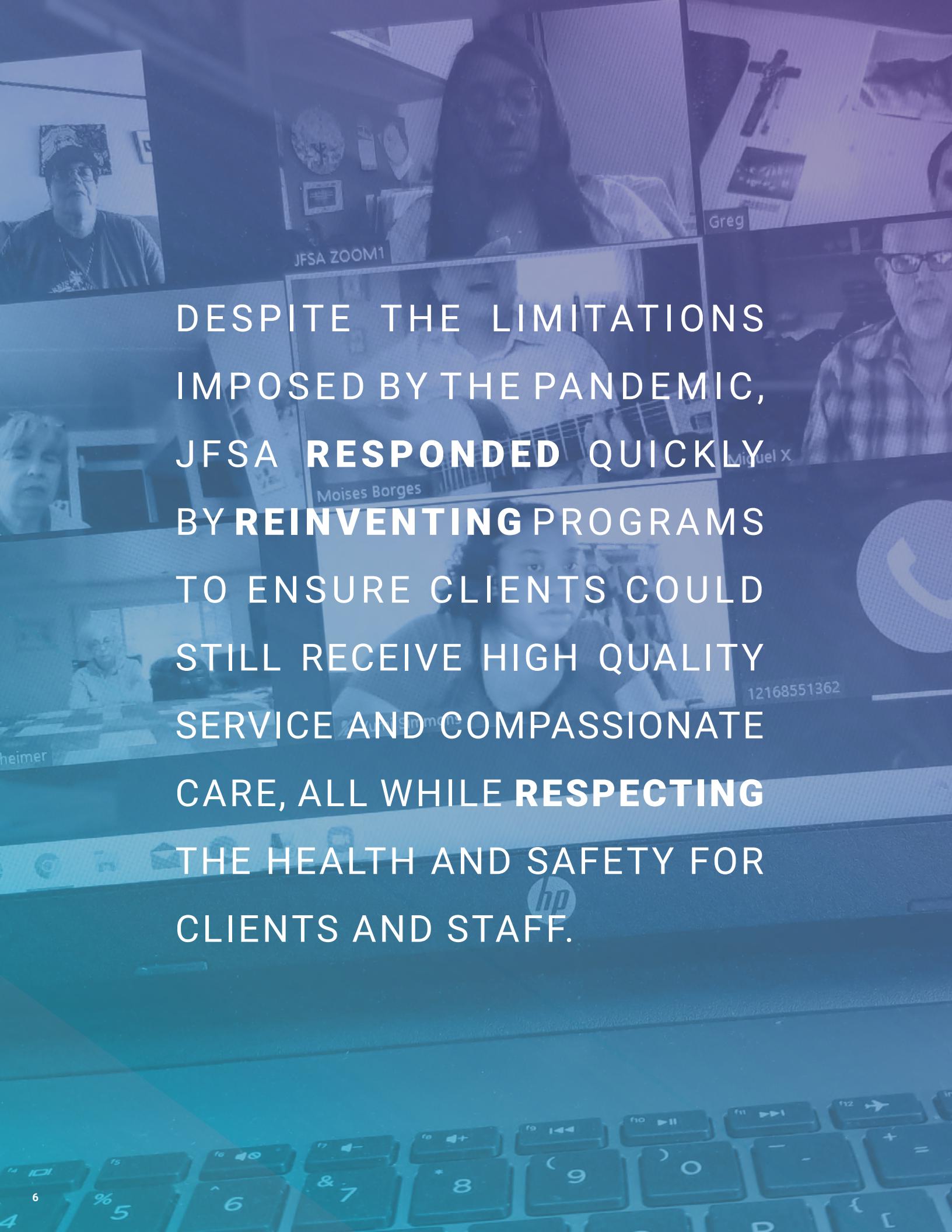
462

INDIVIDUALS WITH
DISABILITIES
ACCESSED SERVICES
TO HELP THEM
OBTAIN MEANINGFUL
EMPLOYMENT.

\$32

MILLION
OPERATING
BUDGET WITH
600+
EMPLOYEES





DESPITE THE LIMITATIONS
IMPOSED BY THE PANDEMIC,
JFSA **RESPONDED** QUICKLY
BY **REINVENTING** PROGRAMS
TO ENSURE CLIENTS COULD
STILL RECEIVE HIGH QUALITY
SERVICE AND COMPASSIONATE
CARE, ALL WHILE **RESPECTING**
THE HEALTH AND SAFETY FOR
CLIENTS AND STAFF.

JFSA VACCINATION CLINICS BOOST COMMUNITY RESPONSE TO PANDEMIC

JFSA's Alyson's Place Medical Clinic has been responding to the pandemic with a vaccination program since December 2020. "We vaccinated 200 people at that first clinic," recalls Nata Mendlovic, Alyson's Place chief operating officer, noting that the first clinic was launched in response to a last minute emergency request from MetroHealth to use thawed vaccines that were originally intended for a local nursing home which had to back out due to short staffing and illness. "We had 24 hours to get shots in arms, or the vaccines would be thrown out," she says. "Plus, the clinic had to be held on Christmas Day during a huge snow storm."

For older adults and parents with special needs adult children, at-home vaccinations have been an effective and invaluable option. Jeanne Sydenstricker, a parent of two young adult sons with Fragile X syndrome, was especially challenged with obtaining the vaccine for her sons. "The only way to keep them safe was to keep them at home. I will be forever grateful," she says.

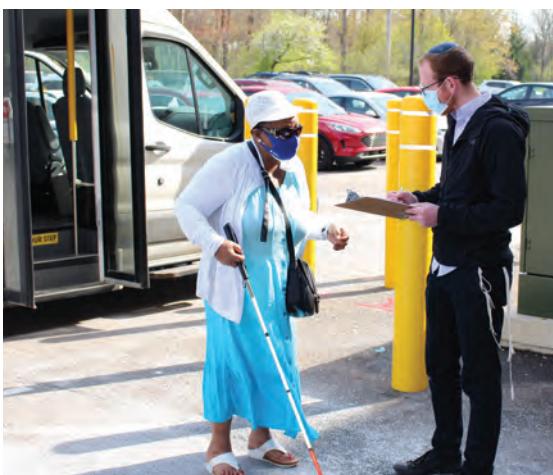
Today, JFSA staff and more than 40 volunteers are on the front line at Alyson's Place and at local synagogues and schools every week, providing vaccines and boosters to all who

request one. Local physicians and nurses volunteer their personal time to administer the vaccine shots, while community volunteers help register people and make sure the process is easy and efficient for everyone.

"The response from our volunteers has been amazing," says Nata. Jon Wise, a JFSA Board member and clinic volunteer, is glad to help in the effort. "Vaccinations are the key to defeating the pandemic. To be a part of this response makes me feel like I am part of the battle. If we're going to win this thing, we have to join together and work at it," he says.

To date, JFSA has delivered more than 2,300 vaccines in the community, including 870 children.

Dr. David Rosenberg, a JFSA Board member and chair of Alyson's Place advisory committee, recognizes the leadership role that JFSA has taken in the community's response to the pandemic. "The vaccine clinics are a typical response by JFSA to what's going on in the community. It was badly needed, it was needed for our clients in particular, and it's how we serve our clients. I'm very proud to be a member of this organization," he says.



Volunteer Jacob Seiger, right, checks in a JFSA client for her COVID-19 vaccination.



JFSA CEO Susie Bichsel checks over client registration forms at a vaccination clinic.

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ON-LINE PROGRAMS REINVENT HOW SENIORS CONNECT



Valerie Becker (right) learns how to join on-line programs with help from Mike Malott, a JFS Akron volunteer computer coach.

Some of the hardest challenges triggered by the pandemic are isolation and the lack of socialization opportunities faced by many older adults. JFS Akron and JFSA Cleveland responded to this important need by creating a series of free monthly on-line programs covering a range of topics and interests. In May, working with Beth-El Congregation in Akron, JFS and JFSA sponsored a live on-line musical concert performed in Russian for clients and friends. Attendees logged on from all over Ohio, as well as 11 other states, Israel and even Finland. Over the year, new monthly programs were added to the roster, including Celebrations Club, World Tour, Holiday Happenings, Tuning in Together musical performances, Movie Club, and guest speakers on a variety of topics.

"I like to think that this has brought us all together at a time when the pandemic has left most of us feeling lonely and disconnected," says Buffy Ramos, director of Older Adult Services at JFS Akron. "Sharing resources and creating on-line programming for the Jewish communities throughout the state is a silver lining."

For clients with little or no computer knowledge, JFS Akron provides at-home individual support with volunteer computer coaches who teach clients how to log on to a virtual program, along with other basic computer skills. "It's made a huge difference for me," says Valerie Becker, a client who now participates in most JFS and JFSA on-line programs. "I need a social secretary because I can't keep track of all the programs I want to participate in! I am so grateful."

According to Mike Malott, a JFS Akron volunteer computer coach, "I'm really blown away with how much this has helped our clients. Once this pandemic is over, our clients will be able to take everything they've learned and use it in the future. It makes me feel even better that I personally can give back."

Buffy agrees. "Once you get seniors connected," she says, "you can help them tune into other programs, such as YouTube, music, movies, and even how to grocery shop."

CLEVELAND CHESED CENTER DELIVERS RESPECT AND BASIC NECESSITIES TO FAMILIES

Six years ago the Cleveland Chesed Center was established to address the growing number of Jewish families facing financial distress by providing free food, clothing and household items in a store front located in Cleveland Heights. Now, as part of JFSA's Strengthening Families division, it continues its meaningful work and offers expanded access to solutions such as employment, public benefits, financial literacy, and temporary housing. Social workers, case managers, and job specialists work together to guide families to sustainability.

Over the course of a year, the Chesed Center gives away over 200,000 pounds of food. Last year, 700 families representing close to 3,500 individuals across 33 zip codes benefitted at a time when the pandemic challenged the resources of many families. Drive-thru and home delivery food distributions helped ease

health and safety concerns, while maintaining basic operations.

"In addition to the food pantry work, we try to respond to times in people's lives when they might feel a financial crunch," says Meira Friedman, Cleveland Chesed Center director of operations. Each year, the Center conducts a Passover food distribution and a back-to-school distribution of backpacks filled with school supplies for children and teens.

"Anyone who comes to us is welcomed and feels respected. They're able to shop with pride and dignity," says Rabbi Avrohom Adler, executive director of Strengthening Families. Meira agrees, saying, "People are willing to come in and shop like it's their local grocery store and not care that they might meet their neighbor or child's teacher here."



REIMAGINE

THE FUTURE

Shari and
Michael Perlmutter

Fran and Jules Belkin

Jewish Federation
of Cleveland

Bonnie and
Michael Cole

Sheri and
Marc Blauhild

Meisel

Dolores and James Kleinman

William and Jan Sulkin

Dan and Ellen Zelman
Family Foundation

Daniel and Vicki Weisz
Foundation

The Sami J. and Ruth W. Begun
Foundation

visionaries who [re]imagine

CAPITAL CAMPAIGN DONORS

We are grateful to the individuals and families who have helped us [Re]imagine the Future and support our capital campaign.

\$500,000 +

The Semi J. and Ruth W. Begun Foundation •
Dolores and James** Kleinman
Jack, Joseph and Morton Mandel Foundation
David and Inez Myers Foundation •
Will and Jan Sukenik
Dan and Ellen Zelman Family Foundation •

\$100,000 - \$499,999

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Jewish Federation of Cleveland
Brian H. Kravitz
Shari and Michael Perlmuter
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Jackie and Fred C. Rothstein, MD and Family
Eileen and Robert** Sill
William Wortzman

\$50,000 - \$99,999

The Children and Grandchildren of
Bob and Eileen Blattner
Cynthia and Robert Bruml and Family
Gerilyn Gleason
Wendy and Richard Halle Family
Marvin and Carol Lader
The Milton and Tamar Maltz Family Foundation

\$20,000 - \$49,999

Sue Frankel
G. Kent and Jerrye Hayes
Suellen and Lawrence Kadis
The Family of Norma and Harvey Kotler
Meisel Family Foundation •
The Alex and Anne Miller Family Charitable
Fund/Sally Good/Sid Good
Sara Wagner Trust
The Weiss Family

\$10,000 - \$19,999

Anonymous
Trish and Mark Adler and Family
Marilyn and Marshall** Bedol
Eileen and Robert Blattner

Marc and Sherri Blaushild
Bonnie and Michael Cole
Fund for Friends of Jewish Lifelong Learning
of The Laura and Alvin Siegal College of
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Medical Mutual
Donald and Toni Scherzer
Eric and Jane Buder Shapiro
Dara and Alan Yanowitz/Donna Yanowitz

\$5,000 - \$9,999

Nan Cohen and Daniel Abrams
Andrew and Joan Kohn
Karen and Norton Newborn
Terri C. Steindler

\$2,500 - \$4,999

Ethan, Gena, Susannah and Avery** Cohen

\$1,800 - \$2,499

Anonymous
The Bichsel Rusnak Family
Leah Weiss Caruso and Rabbi Joshua Caruso
Ginny and Gadi Galili
Kevin, Sheila, Brian and Kaitlyn Margolis
Angela Markowitz
Karen Leizman Moses and Barry Moses
Elisabeth C. Plax
Sharon and Kevin Robertson
Charles** and Maxine** Rosenbaum
Simon Family Foundation •
John and Linda Wirtshafter

Up to \$1,800

Gary and Janice Bilchik
David Hlavac
Heidi and Bernard Perla
Robert and Sandy Schwartz
Michael Shapiro
Irina Sobornitskaya

If you would like to take advantage of available naming opportunities, contact Karen Leizman Moses, Major Gifts Officer, at 216.504.6407.

ENDOWMENT FUNDS

These funds include permanently restricted and Board designated endowment funds. List represents funds as of 9/1/2021. Gifts to these funds are recognized in the general donor listings beginning on page 22.

ACHIEVING POTENTIAL DISABILITY SERVICES (formerly Ascentia)

Ascentia Endowment

Supports Ascentia programming and services for people with intellectual disabilities and/or mental illness. *Funded in large part with gifts from the Aron and Dorothy Drost Centennial Initiative Ascentia Endowment Fund and from Marvin and Carol Lader via the Marvin Lader JFSA Centennial Initiative Ascentia Endowment Fund.*

Imberman Jewish Community Housing Centennial Initiative Endowment Fund*

Supports affordable supportive housing for individuals with disabilities and other at-risk populations. *Gift of Robert Imberman.*

Irene and Eugene Brudno Fund to Serve Persons with Severe Mental Illness

Supports services for persons with severe mental illness and to fund Ascentia management and infrastructure costs. *Gift of the Irene and Eugene Brudno Charitable Trust.*

Sara Wagner Fund to Serve People with Mental Illness

Supports Achieving Potential programs and services for people with mental illness. *Gift of the Sara Wagner Trust.*

MRDD Endowment

Supports programming and residential services for adults with intellectual and developmental disabilities.

Anne Wortzman Fund for Work, Social and Recreation Skill Building for Persons with Mental Disabilities

Supports programming for individuals with intellectual disabilities and/or mental illness. *Gift of William Wortzman.*

Sarah and Josephine Rosin Fund

Supports programming for individuals with mental disabilities. *Gift of the Trustees of the Sarah Rosin Trust.*

Cary and Barbara Root Fund for Fostering Ascentia Communications through Technology

Supports funding for communications to Ascentia families. *Gift of William Wortzman.*

Deborah Ann Baker Memorial Fund

Supports clients with few financial resources to enjoy quality of life activities. *Gift of Fannie** and Ed** Baker.*

PLAN Endowment

Supports PLAN's quality of life programs and holistic recovery services that help those challenged by mental illness and/or cognitive disabilities progress in their recovery. *Funded in large part with a gift from the Maltz Family Foundation.*

CARING AT HOME

Fund to Support Older Adult Services and Dementia Programming

Supports programming and services for older adults and individuals living with dementia. *Established by the JFSA Board of Directors.*

Berns Newborn Thomas Endowment Fund to Support Older Adults in Need

Provides subsidies for services and purchases for needy older adults who strive to remain safely, securely and comfortably in their homes. *Gift of Karen and Norton Newborn. Funded in part with a matching gift from Robert Imberman.*

STRENGTHENING FAMILIES

(formerly Families at Risk)

Strengthening Families Endowment Supports the Hebrew Shelter Home, Family Violence Services, Chesed Center and Forward Focus for individuals experiencing homelessness, domestic violence and/or financial hardships and supports KNOW Abuse™ teen outreach and prevention. *Funded in part with matching gift from Robert Imberman.*

Hebrew Shelter Home Endowment

Supports Hebrew Shelter Home capital improvements and programming for "at-risk" families. *Gift of Lois J. Davis and Larry Davis Family Endowment Fund of the Jewish Federation of Cleveland**

Harvey Kotler and Norma Kotler Endowment Fund

Supports Families at Risk Endowment Fund. Gift of Norma and Harvey Kotler. *Funded in part with a matching gift from Robert Imberman.*

EMPOWERING YOUTH

Richard Horvitz and Erica Hartman-Horvitz YouthAbility Program Endowment Fund*

Supports YouthAbility programming. *Gift of Richard Horvitz and Erica Hartman-Horvitz via the Richard Horvitz Centennial Initiative JFSA Ascentia Endowment Fund.*

Lynne and Philip Cohen Family Fund for Youth Programming

Supports programming for youth. *Gift of Lynne Marcus Cohen and Philip Cohen. Funded in part with a matching gift from Robert Imberman.*

Helene M. and Samuel S. Kaufman Scholarship Fund

Provides support for Jewish students overcoming emergency hurdles to start or continue undergraduate or graduate studies. *Legacy gift of Jewish Vocational Services.*

GENERAL ENDOWMENT FUNDS

JFSA Permanently Restricted General Endowment Fund

Supports long-term sustainability of the Agency. *Funded in part with matching gifts from Robert Imberman.*

JFSA Volunteer Activities and Education Endowment Fund

Supports JFSA volunteer activities and educational enrichment for JFSA staff supporting volunteer activities. *Gift of Anonymous Donor. Funded in part with a matching gift from Robert Imberman.*

Stanley and Betty Blum Endowment Fund

Provides JFSA with annual support in perpetuity for any of JFSA's highest priority needs as determined by JFSA President and CEO and/or by any member of the JFSA Executive Team. *Gift of Stanley Blum.***

Lois and Arthur Leb Education and Book Endowment Fund

Supports JFSA staff educational needs as well as learning activities and educational programming for JFSA clients. *Gift of Robert Leb and Judith Leb in memory of their parents, Lois and Arthur Leb.*

The Wirtshafter Family Fund

Provides unrestricted endowment support to JFSA. *Gift of John and Linda Wirtshafter. Funded in part with a matching gift from Robert Imberman.*

The Wortzman and Levine Family Endowment Fund in Honor of Susan Bichsel

Provides unrestricted endowment support to JFSA in honor of Susan Bichsel. *Gift of the Wortzman and Levine families. Funded in part with a matching gift from Robert Imberman.*

The Irving B. Fine Trust Fund

Provides unrestricted general support and support for the Gloria and Irving Fine Family Advocacy and Support Services Program. *Gift of the Irving B. Fine Trust.*

Many thanks to the following Jewish Federation of Cleveland Centennial Initiative Funds which support JFSA's Ascentia Endowment:

Becker/M&M Realty JFSA Ascentia Endowment Fund

Aron and Dorothy Drost Centennial Initiative Ascentia Endowment Fund

Alvin Gray Centennial Initiative Ascentia Endowment Fund

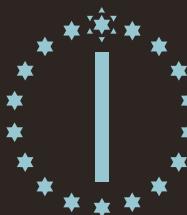
Richard Horvitz Centennial Initiative JFSA Ascentia Endowment Fund

Isenstadt JFSA Ascentia Endowment Fund

Imberman Jewish Community Housing Centennial Initiative Endowment Fund

Marvin Lader JFSA Centennial Initiative Ascentia Endowment Fund

Louis and Sylvia Rosenblum Memorial JFSA Ascentia Endowment Fund



the centennial initiative
FOR JEWISH CLEVELAND

*Operated under the auspices of the Jewish Federation of Cleveland. **Of blessed memory.

NON-ENDOWMENT FUNDS

These funds have been designated to support specific programs, projects or needs. List represents funds as of 12/1/2021. Gifts to these funds are recognized in the general donor listings on page 22.

ACHIEVING POTENTIAL DISABILITY SERVICES *(formerly Ascentia)*

Marilyn and Marshall Bedol Fund for Social and Recreational Programming for the Special Needs Community

Supports social and recreational outings for adults with mental illness and/or mental disabilities. *Gift of Marilyn and Marshall** Bedol.*

Peter Hoke Memorial Fund to Support Ascentia Mental Health Services

Supports activities, outings, events and unfunded needs of Ascentia clients. *Gift of contributors in memory of Peter Hoke.*

Fran and Jules Belkin Creative Arts Fund

Supports creative art, music and theatre programming for JFSA adult clients. *Gift of Fran and Jules Belkin.*

Spira Ascentia Fund

Funds innovative initiatives that further the mission of Ascentia. *Gift of James and Myrna Spira.*

Irving and Gloria Fine Fund for Quality of Life Enhancements

Supports quality of life funding for adults with intellectual and developmental disabilities. *Gift of Irving** and Gloria Fine.*

Kravitz Family Fund

Supports JFSA clients owning pets with expenses associated with caring for a pet(s) at home. *Gift of Brian Kravitz.*

Seth Loeb Lettofsky Memorial Fund for Social and Recreational Programming

Supports social outings and recreational activities for adults with mental illness. *Gift of Rabbi Alan and Jean Lettofsky.*

Anne Wertzman Fund for Work, Social and Recreation Skill Building for persons with Mental Disabilities

Supports Ascentia programming for individuals with intellectual disabilities and mental illness. *Gift of William Wertzman.*

STRENGTHENING FAMILIES

(formerly Families at Risk)

Wendy and Melvyn Dinner Family Fund in Memory of Hilda and Eli Green

Supports operations at the Hebrew Shelter Home. *Gift of Wendy and Melvyn Dinner.*

Elizabeth Catherine Strengthening Families Emergency Financial Assistance Fund

Provides emergency financial assistance to Jewish and non-Jewish single females with illness contributing to hardship. *Gift of Tammi Minoski to honor the memory of her Aunt "Betty."*

The HBSU Fund Supporting the JFSA Communal Fellowship

Provides one and two year opportunities for upper level college students, graduate students and/or prospective students committed to living and learning in a Jewish communal setting supported by JFSA professional staff. *Gift of the HBSU.*

EMPOWERING YOUTH

Alumni and Friends of JFSA College Financial Aid Program Scholarship Fund

Supports qualified undergraduate and graduate college students with the cost of their college tuition. *Gift of individual donors.*

CARING AT HOME

Hope and Stanley Adelstein JFSA Care at Home Fund

Supports JFSA Caring at Home services for needy adults who wish to remain in their home. *Gift of Hope** and Stanley** Adelstein.*

Betty and Nathan Berliner Family Fund

Expands support to Holocaust Survivors through the delivery of kosher food and flowers in recognition of a life cycle event. *Gift of Irving Berliner in memory of his parents, Betty and Nathan Berliner.*

Anne and Alex Miller Fund

Supports services to the elderly. *Gift of Anne** and Alex** Miller.*

Eleanor Steigman Fund for Older Adult Services

Supports programming for older adults. *Gift of contributors in honor of Life Director Eleanor Steigman's lifetime of community service.*

Lois Zaas Fund for the Maturing Community

Supports programming for the older adult community. *Gift of Donald Zaas.*

ALYSON'S PLACE MEDICAL CLINIC

Enid B. and David M. Rosenberg, MD Healthcare Engagement Fund

Supports the cost of malpractice insurance for retired healthcare professionals who volunteer their services at JFSA. *Gift of the Enid B. and David Rosenberg Family Foundation of the Jewish Federation of Cleveland.*

Grant S. Roth Memorial Fund

Supports JFSA clients underfunded and/or unfunded health care needs. *Gift of Robert and Margo Roth.*

JFS AKRON FUNDS

Martin and Leah Bliman Jewish Family Service of Akron Quality of Life Fund for Older Adults

Supports transportation services and arts and culture programming for older adults in the Akron community. *Gift of Leah Bliman in memory of Martin Bliman.*

Dianne and Herb Newman Fund for the Future of JFS Akron

Supports the continued presence of JFS in the Akron community. *Gift of Dianne and Herb Newman.*

GENERAL FUNDS

Building Maintenance Fund

Supports maintenance of JFSA headquarters. *Established by the JFSA Board of Directors and supported with a major gift from the Leonard C. Horvitz Trust.*

Technology Initiative Fund

Supports information technology infrastructure upgrades. *Established by the JFSA Board of Directors.*

Residential Workforce Fund

Supports funding to recruit and retain direct support professionals. *Established by the JFSA Board of Directors.*

Norman J. Danzig Memorial Fund

Establishes the Danzig Award for Lay Leadership and supports the professional development of lay leaders. *Gift of the JFSA Board of Directors in memory of Board member Norman Danzig.*

Jean Heflich Employee Recognition and Enrichment Fund

Supports furthering JFSA employees' knowledge and skills, enhancing their careers, augmenting the work they perform and awarding their extraordinary performance in the workplace. *Gift of Jean Heflich**.*

Irene and Sidney Zehman Library Fund

Supports the purchase of books and reference materials. *Gift of Roslyn Wolf** and Judy Sherman** in memory of their parents, Irene and Sidney Zehman.*

Susan Bichsel Discretionary Fund

Supports client needs and staff recognition. *Gift of the JFSA Board of Directors in honor of President and CEO Susan Bichsel.*

Workforce Sustainability Fund

Assists in the investment, recognition and retention of staff. *Established by the JFSA Board of Directors.*

Donald and Diane Kravitz Emergency Financial Assistance Fund

Provides emergency financial assistance for JFSA clients. *Gift of Brian Kravitz.*

Katherine A. and Noah D. Rusnak Fund for Individual and Family Needs

Supports funding to improve the health and functioning of individuals and families. *Gift of Susan Bichsel and Stephen Rusnak.*

*Operated under the auspices of the Jewish Federation of Cleveland.
**Of blessed memory.



Leah Bliman of Akron (pictured above with JFS Akron's Buffy Ramos) established the Martin and Leah Bliman Jewish Family Service of Akron Quality of Life Fund for Older Adults, in honor of her husband of 68 years, Martin Bliman, of blessed memory. Leah has come to deeply appreciate JFS Akron transportation services and arts and culture programming, which have greatly enhanced the quality of her life. Leah hopes that the establishment of this fund will ensure that other older adults in the Akron community benefit, for many years to come.

PLANNED GIFTS

The following individuals have invested in the future of JFSA through a bequest, gift annuity or other planned gift arrangement. These planned gifts help secure JFSA's mission and sustain its high-quality programming and services well into the future.

Anonymous (3)	Larry Reiss**	Will and Jan Sukenik
Hope Adelstein**	Gertrude Rice**	Sally Wagner**
Stanley Adelstein**	Sarah Rosin**	Isaak Wekselman**
Irving Bayer**	Anne Rosenberg	John Wirtshafter
Marilyn Bedol	Enid and David Rosenberg	William Wortzman
Jules Belkin	Phyllis Saul**	Sandy and Tim Wuliger
Stanley Blum**	Sanford Saul**	Renee Zinn
Eugene Brudno**	Jean Sinzinger**	
Irene Brudno**	James and Myrna Spira	
Michael Bunsey		
Michael and Bonnie Cole		
Edith Einstein**		
Louis Einstein**		
Peggy Einstein**		
Gloria G. and Irving B.** Fine		
Marvin Gardener**		
Amelia Gluck**		
Judah L. and Esther C. Hexter		
Leonard Horvitz**		
Donald and Judy Jacobson		
Judith Kalman		
Eda Kochman**		
Howard Kline**		
Marvin and Carol Lader		
Rabbi Alan and Jean Lettofsky		
Homer McDaniel**		
Jean McDaniel**		
Patricia and Charles Mintz		
Melvin J. Paris**		
Shari and Michael Perlmuter		
Gwendolyn Pulos**		

***Of blessed memory. List represents commitments as of 11-14-2021.*



PLAN member Eden S. stands in front of a special exhibit at Parade the Circle at the Cleveland Museum of Art Community Art Center.



REMEMBERING PEGGY NATHAN EINSTEIN

Peggy Einstein (*of blessed memory*) was a wonderful, spirited woman who passed away just short of her 99th birthday last year.

As an early advocate for creating housing for people with intellectual disabilities, “Peggy was a strong, articulate independent women in a generation that did not always encourage women to speak up. Unlike some advocates, Peggy always made the room better even if she was confronting uncomfortable truths,” according to Chuck Mintz, a JFSA Life Director.

Peggy’s son, Nicky Nathan (*of blessed memory*), lived with Downs Syndrome. Thanks to JFSA, he was able to live independently with a roommate in an apartment in University Heights. He was a joy to Peggy who often shared how grateful she was to JFSA for helping Nicky lead a full life.

Peggy established a charitable gift annuity with JFSA that provided Peggy with a stream of fixed payments during her life with the remaining value benefiting JFSA. Fortunately for JFSA, Peggy’s generosity did not stop there. She named JFSA as a beneficiary in her trust with the direction that trust funds be distributed to JFSA’s MRDD Endowment Fund to support programming and residential services for adults with intellectual and developmental disabilities.



REMEMBERING HOWARD KLINE

Howard Kline (*of blessed memory*) believed in JFSA’s important mission to help individuals and families with solutions to face life’s challenges with confidence, especially for older adults. So much so, he arranged to have JFSA named as a beneficiary of several planned gifts in his estate to honor the memory of his father, Dr. Emil Kline, a long-time JFSA board member and officer, as well as his mother, Gertrude and his brother, Douglas.

VOLUNTEERS

WE THANK ALL THE INDIVIDUALS, FAMILIES AND ORGANIZATIONS that volunteered their time to keep our clients safe. We are especially grateful to all the medical professionals and community volunteers who generously donated personal time at JFSA vaccination clinics.

Aaron Ackerman	Judy Blum	Natalie Cohen	Michael Guggenheim
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		Matt Fieldman	Zevi Kershner
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		Lynette Flick	Russ Klein
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		Susan Grieshammer	Alexander Lotozynski
		Johnny Gross	Michael Malott
		Abbey Guggenheim	Cari Marderstein



Board Chair Dan Zelman volunteers his time at JFSA's 2021 Karen Newborn Mitzvah Day, an annual event held each fall at which JFSA board members deliver friendly greetings and Rosh Hashanah gift bags filled with holiday foods to isolated clients who would otherwise be alone during the holidays.

Angela Markowitz
Harleigh Markowitz
Paul Maron
Phyllis Maron
Aleese McCallum
Daniel McLaughlin
Amiel Mercado
Jodi Meredith
Nehal Methi
Jordan Meyer
Anne Meyers
Judith Miller
Maxine Miller
Mackenzie Minner
Regina Minnis
Tammi Minoski
Patti Morgenstern-Claren
Jodi Morris
Dahlia Moskowitz
Ellen Moss
Amy Murphy
Janisse Nagel
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Norma Smith
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Marilyn Weiss
Claudia Weissman
Jonathon Wise
Dr. Eric Yasinow
Anna Yefimov
Donald Zaas
Marilyn Zaas
Daniel Zelman
Christopher Zhou
Veronica Zielinski



JFSA board member Michelle Hirsch (far right) makes volunteering at a vaccination clinic a family affair with her sisters (left to right) Jodi Meredith, Abby Diamond, and Rachel Weinberg.

VACCINATION CLINIC VOLUNTEERS

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Melanie Halvorson	Jodi Morris	Jonathon Yassanye
		Daniel Zelman

JFSA COLLEGE FINANCIAL AID PROGRAM

JFSA FAMILY SCHOLARSHIPS

Funding for the following family scholarships during the 2020-2021 academic year were made by individual donors listed in the Donors and Funders listing beginning on page 23.

Alumni and Friends of JFSA College Financial Aid Program Scholarship

The Apple-Growth Partners' Scholarship

Bruml Family Scholarship

The Mary and Harold Chaitoff Scholarship Fund

Cleveland Friends of Yeshivat Netiv Aryeh

Faber-Rosen Scholarship

The Giving Back Scholarship

Gutarts Family Scholarship

The Horvitz YouthAbility Program College Scholarship

Ruth and Charles Jacob Scholarship

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Raskind Family Scholarship

Barney and Sarah Richman Memorial Scholarship

Roskamm Family Scholarship

Amy Saltzman Scholarship

Mark Saltzman Scholarship for Business

Shelly Saltzman Scholarship for Education

William Wortzman Family Education Fund

JEWISH FEDERATION OF CLEVELAND SCHOLARSHIPS

Funding for the following scholarships during the 2020-2021 academic year were made possible through funds from the Jewish Federation of Cleveland.

The Morris Abrams Award in International Relations

The Ruth Weltmann Begun Memorial STEM Scholarship

The Jack W. and Shirley J. Berger Memorial Scholarship

The Jack W. and Shirley J. Berger Scholars Award

The Sophie and Henry Billys Scholarship

The Dr. Grace F. Brody Scholarship

The Myrna and Edwin Froman Memorial Endowment Fund

The Frank Joseph and Elaine Sara Garron Memorial Scholarship

The Eleanor R. Gerson Award for Graduate Students in Social Work

The Eleanor Gerson Education Fund

The Ellie Gerson Scholarship for New Americans

The Solomon and Jennie Hurvitz Scholarship

The Jaffe Family Community Service Scholarship

The Mrs. Bert Keller Fund

The Meisel Family Scholarship

The Roy Minoff Family Scholarship Fund

The Naomi G. and Edwin Z. Singer Family Scholarship Fund

The Irving I. Stone Support Fund

The Howard S. Young Scholarship

The Helen and Morris Zupnick Scholarship

SCHOLARSHIP SPOTLIGHT THE HORVITZ YOUTHABILITY SCHOLARSHIP

Awarded to an undergraduate or graduate student seeking a degree in Special Education, Psychology, Social Work or a related field.



JORDYN is getting her Master's degree in Education from Boston College. She describes herself as "non-verbal autistic." She communicates solely using an electronic device.

"I continue to be so honored to be a recipient of the Horvitz YouthAbility Scholarship! These funds will help me help so many people as I work to make our educational system and society, as a whole, more inclusive," says Jordyn.



GRACE is a recent high school graduate who has overcome significant personal challenges with positivity, grit and valor. She is currently working two jobs to save money to attend Lorain Community College. She plans to major in psychology and work in a career which helps the community.

"I am so grateful for this opportunity. I appreciate all the scholarship has done for me. I look forward to working with you in the future and I'll make sure to keep you updated on my achievements in my coming college years," says Grace.

A color photograph of a man with short, light-colored hair and a dark beard, wearing a black surgical mask and a light-colored apron. He is seated at a wooden table, focused on a craft project. In front of him is a circular base with a sunburst pattern, and he is adding small, metallic, coin-like pieces to the center. The table is covered with various craft supplies, including a small white bowl, a blue container, and some loose pieces. In the background, there are metal railings and a sign that is mostly obscured but appears to have the letters 'JFS' on it. The overall atmosphere is one of a quiet, focused activity.

RECOGNIZE

Isaac M. works on
handmade crafts
at JFSA's Adult Day
Support program.

DONORS AND FUNDERS

The following list represents gifts and grants to JFSA, Hebrew Shelter Home, PLAN of Northeast Ohio, JFSA College Financial Aid Program, and Jewish Family Service of Akron between July 1, 2020 and June 30, 2021. Capital Campaign contributions are listed separately on page 11.

\$100,000+

Anonymous ▲
Administration for Community Living ■
Alcohol, Drug Addiction & Mental Health Services Board of Cuyahoga County ■
Conference on Jewish Material Claims Against Germany, Inc. ■
Department of Developmental Disabilities ■
Department of Health and Human Services ■
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 Hazel Brown ■*
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For Passover, Horvitz YouthAbility ambassador Brenna built a matzah house to give to a friend for the holiday. The project was part of a series of celebration gift bags prepared and distributed by YouthAbility participants at home throughout the year.

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 Ingrid Cohen ■
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Residential client Chad from Newbury House joins with clients from Sperry House in a communal art project as part of his birthday celebration.

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The JFSA parking lot was a popular alternate classroom for clients during the summer months in response to the pandemic's social distancing guidelines. Above, Alice Blumenfeld of Abre Paso Flamenco teaches PLAN members how to dance the Flamenco.

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“My family would like to express great appreciation for your help in coordinating the funeral of my dear wife of 62 years. You took a huge burden from our shoulders. COVID-19 has changed the lives of millions of people, including our family. The help from JFSA made my family aware that there is still hope, that we are not left behind, that Jewish community supports people in need, even in this hard time.”

— HOLOCAUST SURVIVOR

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ENJOYING CLEVELAND SUMMER

Each year PLAN members look forward to attending local community events together. With face masks in tow, members enjoyed Cleveland's Parade the Circle indoor exhibit and the Asian Lantern Festival.



Top: (left to right) Shira J., Eden S., Evan B., Ben P. Bottom: (left to right) Chris B., Brindel K., Yumi S., Cheryl D.

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**"The impact that
you've had on me and
my family is HUGE!
I'll never forget how
you encouraged me to
take on the challenge
(of going to college).
Your understanding
and compassion is
legendary. Throughout
it all, I knew that I was
not alone."**

— COLLEGE FINANCIAL
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PLAN members Shira J., Eden S., Ben P., and Evan B., at the Parade the Circle special exhibit at the Cleveland Museum of Art Community Art Center.



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Top: Dylan M., a resident of Forever Children home, uses pool noodles as weights during a weekly Zumba class. Bottom: Residential client Chris C. and PLAN member Mike K. feed the giraffes during an outing at the Cleveland Metro Parks Zoo.

PROGRAMS AND SERVICES

JFSA ACHIEVING POTENTIAL

Disability Services

Solutions to help people with mental illness and developmental disabilities achieve their potential through greater independence and inclusion.

Intellectual/Developmental Disability Services

- Housing and Residential Services
- Adult Day Support

Mental Health, Intellectual/Developmental Disability, Other Cognitive Disability Services

- Counseling and Psychiatry
- Cognitive Enhancement Therapy (CET)
- Art Therapy
- Case Management
- Social Recreation and Wellness
- Vocational and Employment Services
- Gloria and Irving Fine Family Advocacy and Support Services
- Pooled Disability Trust
- Representative Payee/Bill Paying
- Transitions

PLAN of Northeast Ohio

- Family Advocacy
- *Carol and Marv Lader Journeys* Program
- Lifetime Planning
- Office Volunteer Program
- Peer Employment
- Social Activities

JFSA CARING AT HOME

Solutions for seniors and other adults to manage their independence and live healthier lives.

- Private Duty Home Health
- Skilled Nursing and Skilled Physical, Occupational, and Speech Therapies
- Home Cleaning Services
- Philips Lifeline™
- Personal Assistance
- Kosher Home-Delivered Meals
- Holocaust Survivor Support Services
- Geriatric Case Management and Counseling
- *JFSA Shuttle on the Go!* Transportation

JFSA STRENGTHENING FAMILIES

Solutions to achieve self-sufficiency in the face of financial crisis, homelessness, or domestic abuse.

Financial Support

- Temporary Financial Assistance
- *Forward Focus* Financial Literacy and Homelessness Prevention

Domestic Violence Services

- Case Management and Safety Planning
- Individual Counseling
- *Journey to Empowerment* Support Groups
- Justice System Advocacy and Legal Resources
- Community Education and Professional Training

Hebrew Shelter Home

- Temporary Shelter for Women and Children

Cleveland Chesed Center

- Kosher food bank, household supplies and gently used clothing

JFSA EMPOWERING YOUTH

Solutions to strengthen the role teens and young adults play in our community.

- College Financial Aid Program
- **KNOW ABUSE™** Teen Dating Violence Prevention
- Summer Campership
- Horvitz YouthAbility Program

ADDITIONAL PROGRAMS

Alyson's Place Medical Clinic

• Primary Care*	• Psychiatry
• Dental Services**	• Podiatry Services
• Geriatric Medical Assessment	• Health Education
• Ophthalmology	

*provided by MetroHealth System

**provided by CWRU School of Dental Medicine

Alzheimer's Disease and Dementia Caregiver Support Program

Solutions to support family caregivers to individuals with Alzheimer's disease or dementia.

- Care Coordination
- Savvy Caregiver Training
- Respite Support

Center for Cognition and Recovery, LLC.

National provider of CETCLEVELAND® programming & training

Jewish Family Service of Akron

Solutions for individuals and families living in the Greater Akron area.

FUNDING

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MEMBER

Greater Cleveland Security Council, Jewish Community Board of Akron, Jewish Federation of Cleveland, Jewish Women International, National Alliance on Mental Illness (NAMI Ohio), National Association of Jewish Human Service Agencies, National Coalition Against Domestic Violence, Ohio Council of Behavioral Healthcare Providers, Ohio Council for Homecare, Ohio Domestic Violence Network, Ohio Providers Resource Association, Shalom Task Force, United Way Services of Greater Cleveland.

CERTIFIED

Medicare and Medicaid, Ohio Department of Mental Health and Addiction Services, Department of Developmental Disabilities.

LICENSED

Ohio Department of Mental Health and Addiction Services, Opportunities for Ohioans with Disabilities (OOD).

ACCREDITED

Commission on Accreditation of Rehabilitation Facilities (CARF).

CONTRACT AGENCY

Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County, Conference of Jewish Material Claims Against Germany, Cuyahoga County Board of Developmental Disabilities, Cuyahoga County Department of Human Services, Geauga County Board of Developmental Disabilities, Jewish Federations of North America, Ohio Department of Job and Family Services, Ohio Direction for PASSPORT in Summit County, PASSPORT, Philips Lifeline, Summit County Board of Developmental Disabilities, Summit Management Services Inc., US Department of Health and Human Services. Western Reserve Area Agency on Aging (WRAAA).



NETWORK
of Jewish Human
Service Agencies





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