WE ARE JFSA.
STRENGTHENING FAMILIES.
BUILDING COMMUNITY.
MISSION

Our JFSA is committed to enhancing every communal responsibility and social justice, Guided by traditional Jewish values of general communities in Northeast Ohio. and individuals in both the Jewish and organization, serves to strengthen families of Cleveland, a private, non-profit Jewish Family Service Association

Jewish Family Service Association of Cleveland, a private, non-profit organization, serves to strengthen families and individuals in both the Jewish and general communities in Northeast Ohio. Guided by traditional Jewish values of communal responsibility and social justice, JFSA is committed to enhancing every individual’s ability to thrive in our community.
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(Keep this convenient tear-out as a handy reference for your family.)
Dear Friends,

For nearly 140 years, Jewish Family Service Association of Cleveland has steadfastly served its mission to strengthen individuals and families in our community. We serve this mission because we believe deeply in the concept expressed in this year’s annual report theme: You are never alone.

Many of us are moved by this sentiment during the holidays and respond with caring acts of kindness to those less fortunate than ourselves. However, this key principle is at work each day at JFSA with every individual and family we serve. Our staff becomes the family to an aging Holocaust survivor or older adult who doesn’t have family to help them, or to the adult with serious mental illness or intellectual disabilities who lives in one of our community sites with no family to support their needs. This principle is also at the heart of our volunteer programming. Our volunteers help extend the care and companionship our clients need so they never have to be alone.

In this annual report, we invite you to meet some of the clients we have helped this year. We also shine the spotlight on some of the donors, funders and volunteers that have supported our programs and services.

As we reflect upon our efforts on behalf of the community over the last year, we are grateful for the support we have received from board members, donors, volunteers, the Jewish Federation of Cleveland and many other organizations. This support has become critical to our ability to continue to provide life enhancing services to the elderly, individuals with disabilities, as well as families who find themselves facing unanticipated crises for one reason or another.

Philip M. Cohen
Board Chair

Susan L. Bichsel, PhD
President & CEO
| Who We Help |
|-------------------|-------------------|-------------------|
| **ASCENTIA: Pathways to Community Living** |
| **427,849 HOURS** of direct service were provided to adults with intellectual disabilities and operated in over 60 residential sites throughout Northeast Ohio. |
| **705 INDIVIDUALS** with serious mental illness received Mental Health Services, including 2,783 hours of holistic recovery activities. |
| **527 INDIVIDUALS** with disabilities accessed services to help them obtain meaningful employment. |

| **JFSA CARE AT HOME** |
| **270,319 HOURS** of private duty nursing care were delivered to older adults living at home, including personal care, home support, transportation, companionship and light housekeeping. |
| **41,582** kosher meals were delivered by JFSA volunteers to the frail and elderly at home. |
| **$1,052,000** in funding supported needy Holocaust survivors including assistance with food, medical equipment, clothing, dental, hearing, vision, personal care, and case management. |

| **JFSA FAMILIES AT RISK** |
| **1,388 NIGHTS** of emergency shelter were provided through the Hebrew Shelter Home. |
| **2,080 LOCAL TEENS** learned about healthy relationships through the Know Abuse™ Teen Dating Violence Prevention Program. |
| **150 WOMEN AND CHILDREN** received help and support from Family Violence Services. |
| **71 children**, ages 10-15, attended Jewish overnight camp. |

| **JFSA COLLEGE FINANCIAL AID PROGRAM** |
| **$1.2 MILLION** in grants, loans and scholarships awarded to **244 STUDENTS**. |

In its first nine months of operation through September 2014, **111 PATIENTS** received medical care including chronic disease management, lab tests, prescriptions, healthy lifestyle counseling, and education.

**Alyson’s Place**

**JFSA Medical Clinic**

In its first nine months of operation through September 2014, **111 PATIENTS** received medical care including chronic disease management, lab tests, prescriptions, healthy lifestyle counseling, and education.

**Alyson’s Place**

**JFSA Medical Clinic**

Unless otherwise noted, figures represent time period 7/1/13 – 6/30/14.
It would be hard to guess that Tim was once a shy and quiet guy. A recent Cleveland State University graduate, Tim is happy to talk about his many passions, including literature, poetry and folk music. You may even catch him playing his guitar or piano at Open Mic Night at B-Side Lounge or the Grog Shop in Coventry. But Tim has thrived in the last two years at JFSA, particularly since graduating from Cognitive Enhancement Therapy (CET). “CET classes definitely helped me grow socially,” says Tim. “JFSA made that easy. Everyone here is compassionate and open. It’s just such a welcoming environment.”
We are JFSA. You are never alone.

Helping PEOPLE WITH MENTAL ILLNESS connect TO OUR COMMUNITY.

The Bedol Fund supports many social and recreational activities for adults with mental illness or intellectual disabilities, like purchasing the art supplies for Ascentia’s annual fashion show.

The Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County is a major funder of Ascentia programs. Last year, JFSA received nearly $500,000 in funding to support vocational rehabilitation and supportive employment services for Ascentia clients.
Gary was an energetic college student with a bright future when he suffered a car crash that resulted in a traumatic brain injury. “My life took a big turn after that,” explains Gary, who, with the help of family has been able to live independently for more than 40 years. “I went through a lot of pain but I learned to be humble.” Worried what he would do with his free time after the company he was working for closed, his sister decided it was time to call JFSA’s Planned Lifetime Assistance Network of Northeast Ohio (PLAN) a membership-based organization for individuals with mental illness, cognitive disabilities and Autism spectrum disorders. Gary has been a member for two years and enjoys the monthly lunch and supper clubs and volunteering with friends. “The best part about PLAN is that everyone here treats you with dignity and respect.”
Kent Hayes has been a tireless supporter of PLAN since its inception over 20 years ago and has worked diligently with other family members to establish the PLAN Endowment. His leadership and advocacy are a testament to his commitment to helping adults achieve success in their recovery.

Carol Johnson has volunteered over 500 hours over the past three years at PLAN. She has enriched the art therapy program with her caring, thoughtful and giving nature along with her artistic background.

The Michael Talty and Helen Talty Charitable Trust Fund has been a consistent funder of PLAN’s holistic recovery and art therapy programs over the years. Their funding enables PLAN members to enjoy critical programs and activities designed to assist them in managing their recovery.
The youngest of ten siblings, Chris grew up with a strong support system that made living with Down Syndrome much easier. When he decided to move out on his own, his family knew that Chris would have to extend that support system. That’s when they turned to JFSA and a lifelong partnership began. “With JFSA, Chris has more opportunities to be independent,” explains Mary Beth, Chris’s sister and legal guardian. Chris has been receiving JFSA residential services for more than 20 years and enjoys his independent lifestyle. “He knows what he wants and he likes to make his own decisions. JFSA supports that in every way.”
The Fine Fund provides quality of life funding for adults with intellectual and developmental disabilities, including the annual client outing to Cedar Point.

Amy Kramer is a volunteer at Traymore House and spends time with clients in any number of activities, including bowling, swimming, and visits to libraries and bookstores. Amy feels everyone should give back to the community and is proud to have spent the past ten years working with JFSA clients.

The DD Boards of Cuyahoga, Summit and Geauga counties administer federal funding that pays for staffing in JFSA’s 24 hour and other supportive living sites.
After briefly living with her son in North Carolina, Nadia, a Holocaust survivor, knew exactly where to turn to for help when she moved back to Cleveland this year. Unable to endure lengthy delays in receiving public financial support, JFSA was able to bridge the gap with the help she needed: Kosher Home Delivered Meals, Lifeline, home health aides, and transportation. She also visits Alyson’s Place – JFSA Medical Clinic for her doctor’s appointments. “JFSA takes care of me,” exclaims a grateful Nadia.
The Claims Conference is a major funding source of JFSA’s Holocaust Survivor Support Services. Last year, nearly $800,000 in funding paid for basic needs, such as food, medical equipment, clothing, dental, hearing, and personal care.

The Adelstein Fund helps pay for services for needy adults who wish to remain in their home.

Shira Josefovitz began volunteering at JFSA in 2011 as a participant in the Horvitz YouthAbility program. Helping out in the busy JFSA Care at Home office, her commitment and enthusiasm helped her become a JFSA employee in July. “I really enjoy what I do,” says Shira.
When Larry lost his job last year, he wasn’t sure where to turn to for help. He was facing eviction from his apartment and had little to eat. Mounting health problems also made it difficult for Larry to find new work. That’s when a friend recommended he call JFSA. With the help of JFSA case managers, Larry was able to move into affordable housing, receive healthy Kosher Home Delivered Meals and focus on getting better. “If you’re in dire need, you can count on JFSA,” says Larry. “They are some of the best people I’ve ever met.”
For the fifth year in a row, JFSA Board Members gather to assemble and deliver beautiful Rosh Hashanah food bags for elderly and homebound individuals who might otherwise not be able to enjoy the holiday.

The Jewish Federation of Cleveland ensures that older adults can enjoy enhanced nutritious kosher meals through JFSA’s Kosher Home Delivered Meals program with additional funding that bridges the gap between public subsidies and the high cost of kosher food.

The Steigman Fund helps pay for expenses incurred by seniors who have limited income or inadequate insurance to cover costs.

We are JFSA. You are never alone.
Danielle dreams of becoming a Nurse Practitioner, but until recently she wasn’t sure that dream was achievable. When Danielle was just 10 years old, and her siblings were eight and four years old, they lost their father to a traumatic death. With her mother in deteriorating health, Danielle, now 18 years old, was more focused on caring for her younger siblings than herself. When it became clear that they would need to be removed from the home, her school’s social worker called JFSA. “I’ve learned that you can’t do it all yourself,” explains Danielle, who gained peace of mind after JFSA’s Families at Risk staff helped her connect with community resources to place her siblings in healthy, safe environments. Now she can focus on her future at the University of Akron knowing that JFSA is looking out for her and her family. “Without JFSA, I wouldn’t be where I am today. I am so lucky.”
We are JFSA. You are never alone.

Dillard’s
Dillard’s at Beachwood Place

Donated the proceeds from a special fashion show to JFSA’s Families at Risk division last spring. In addition to raising funds for critical programs and services, the event helped to raise awareness of domestic violence in the local community.

Janisse Nagel has volunteered over 200 hours in the past year helping JFSA clients regain their financial independence through education and coaching through some of their darkest hours. “I do this because it’s my passion, and because everyone has the ability to start over financially.”

Helping individuals and families facing domestic violence, homelessness and economic hardship.

Family Violence Services would cease to operate without annual public funding from the Violence Against Women’s Act, Family Violence Prevention Service Act, Victims of Crime Act, State Victims Assistance Act and the Justice Assistance Grant.
After failed attempts to leave an abusive relationship, Amanda reached out to JFSA and found safe haven for herself and her 4 year old daughter at the Hebrew Shelter Home. There she learned that abuse is more than just physical; it’s also mental, verbal, emotional, and even financial. Today, Amanda and her daughter live safely in their own home. “JFSA is a light in the darkness,” says Amanda. “My story could have been very different without their help.”
We are JFSA. You are never alone.

“I get back as much as I give,” explains Marcia Korenstein, a JFSA volunteer who has been delivering kosher meals to the Hebrew Shelter Home every month for the past four years. Volunteers like Marcia remind our clients that our community cares about them.

Ellie Heller marked her Bat Mitzvah by remembering people in need. In lieu of gifts for her special day, Ellie requested her friends and family make donations to the Hebrew Shelter Home or JFSA’s Campership Program. Thanks to the donations made in honor of Ellie, many more students will have the chance to experience Jewish summer camp and women and children will be able to find safe haven at the shelter.

The Hebrew Shelter Home receives no public funding and relies heavily on private donations, fundraising events and a significant allocation from the Jewish Federation of Cleveland to support its operations.

Helping INDIVIDUALS AND FAMILIES facing DOMESTIC VIOLENCE, HOMELESSNESS AND ECONOMIC HARDSHIP.
After graduating from Brush High School this spring, the Williams triplets, Tori, Gaby and Jerad, are ready to strike out on their own with the help of JFSA’s College Financial Aid Program. All three received a Berger Memorial Scholarship, as well as a grant from JFSA. “JFSA is just a phenomenal organization,” says Jerad. “No matter who you are, they can find a way to help you.” This fall Tori will be attending John Carroll University to study social work with a minor in Jewish Studies, Gaby will travel the farthest to the University of Nebraska-Lincoln to study forensic accounting, and Jerad will study pre-med at The Ohio State University.
We are JFSA. You are never alone.

Bill Wortzman could not have attended college if it were not for the JFSA College Financial Aid Program. Today he is a successful business owner and is delighted to be able to give back to the community. Bill established the William Wortzman Family Education Fund to help business majors obtain their bachelor’s degree. To date, 17 students have received over $42,000 in scholarships from the Wortzman Fund.

Since 1992, two Family Named Scholarships, The Jack W. and Shirley Berger Scholars Award and most recently The Jack W. and Shirley Berger Memorial Scholarship have awarded over $1 million dollars to 112 students. Thanks to the leadership and generosity of Mr. and Mrs. Berger (of blessed memory), scholarship recipients can further the humanitarian principles and ideals to which Mr. and Mrs. Berger dedicated their lives.

Helping students achieve their educational goals and dreams.

www.jfsa-cleveland.org  |  19
Alyson’s Place – JFSA Medical Clinic

A longtime JFSA client, Sam knows there are many supportive services available and has used many of them. When Sam, an avid piano player, began suffering from soreness in his right shoulder, he decided to speak with his JFSA case manager who recommended he visit Alyson’s Place - JFSA Medical Clinic. “Alyson’s Place is wonderful,” says Sam. “I feel like I can talk freely and they really listen.” Now, thanks to the help of physician assistant Mary Knowles, Sam’s shoulder is feeling better and he is back to practicing the piano. “I know I can always count on JFSA.”
We are JFSA. You are never alone.

Delivering PRIMARY HEALTH care TO THE JFSA COMMUNITY.

The Mt. Sinai Health Care Foundation has been a strong supporter during the development and implementation of Alyson’s Place – JFSA Medical Clinic, providing start-up funding to support the clinic’s initial year of operations.

Dr. David Rosenberg, a JFSA board member, volunteered hundreds of hours during the development and implementation of Alyson’s Place. He was instrumental in helping JFSA staff design the clinic’s space and securing donations of medical equipment. An advocate for integrated care, he considers Alyson’s Place to be the model of how health care will be delivered in the future.

The Grant S. Roth Memorial Fund helps pay medical expenses for JFSA clients who cannot afford to pay on their own.
The Center for Cognition and Recovery, LLC, an affiliate of JFSA, provides training and consultation to community-based and inpatient mental health and human service organizations that wish to provide CETCLEVELAND® to people recovering from schizophrenia and related mental illnesses.

CETCLEVELAND® is a community-based form of Cognitive Enhancement Therapy (CET), an Evidence-Based Practice designed to help people with schizophrenia and related cognitive disorders improve brain and cognitive development, social cognition and increase vocational capabilities. It has been nationally recognized by SAMHSA (Substance Abuse and Mental Health Services Administration) as a 2011 Science and Services Award recipient.

The program is a 48 week course in which participants attend a 3.5 hour session one day per week. Each session includes computer-based cognitive exercises, social cognition learning groups, and a one-on-one coaching session with a CET coach. Through the CCR’s training and consultation, mental health professionals acquire new skills and orientations so that their clients can receive the very latest in successful interventions.

Since its establishment in 2009, the CCR has brought CETCLEVELAND® to 30 different organizations nationwide, representing ten states, resulting in the successful completion of the program by 1,500 participants. To date, 120 individuals have been trained as certified CETCLEVELAND® coaches.
List represents institutional funders who awarded program grants between July 1, 2013 and June 30, 2014.

Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County
Conference on Jewish Material Claims Against Germany, Inc.
Cuyahoga Arts & Culture
Cuyahoga County Department of Justice Affairs
Violence Against Women Act (VAWA)
The Harry K. & Emma R. Fox Charitable Foundation
Giant Eagle Foundation
Jewish Community Housing
Jewish Federation of Cleveland and its Supporting Foundations and Special Purpose Funds
Anonymous
The Semi J. and Ruth W. Begun Foundation
The Chelm Family Foundation
The Peggy and John Garson Family Fund
The Nathan L. and Regina Herman Charitable Fund
Jewish Community Programs for Women and Children
Anne Miller Legacy Special Purpose Fund
David and Ruth Moskowitz Family Charitable Foundation
The Maurice Saltzman Youth Panel
The Nathan and Fanny Shafran Foundation
Michael and Anita Siegal Family Foundation
David and Robert Stein Family Foundation
The Treu-Mart Fund
The Bennett and Donna Yanowitz Family Foundation
Zilber Family Foundation

Mazon
The Milton and Tamar Maltz Family Foundation
Mt. Sinai Health Care Foundation
Northeast Ohio Areawide Coordinating Agency
Ohio Attorney General
State Victims Assistance Act (SVAA)
Victims of Crime Act (VOCA)
Ohio Department of Transportation Specialized Transportation Program
Ohio Office of Criminal Justice Services
Edward J. Byrne Memorial Justice Assistance Grant (JAG)
Family Violence Prevention Services Act (FVPSA)
Michael Talty and Helen Talty Charitable Trust
Western Reserve Area Agency on Aging
Women’s Independence Scholarship Program Inc.

FAMILY NAMED SCHOLARSHIPS

The Morris Abrams Award in International Relations*
The Jack W. and Shirley Berger Memorial Scholarship*
The Jack W. and Shirley Berger Scholars Award*
The Sophie and Henry Billys Scholarship*
Cleveland Friends of YNA Scholarship
The Dr. Grace F. Brody College Scholarship*
Brumi Family Scholarship
The Frank Joseph & Elaine Sara Garron Memorial Scholarship*
The Eleanor R. Gerson Education Fund for Graduate Students in Social Work*
The Eleanor R. Gerson Education Fund*
The Ellie Gerson Scholarship Fund for New Americans*
Gutarts Family Scholarship
The Solomon and Jennie Hurvitz Scholarship*
Ruth and Charles Jacob Scholarship
The Jaffe Family Community Service Scholarship*
The Mrs. Bert Keller Fund*
The Meisel Family Scholarship*
Raskind Family Scholarship
The Barney & Sarah Richman Memorial Scholarship*
Rosskamm Family Scholarship
Amy Saltzman Scholarship
Mark and Shelly Saltzman Scholarship for Business and Education
The Irving I. Stone Support Fund*
William Wortzman Family Education Fund
Yoda-Newton “Share the Luv” Scholarship
The Howard S. Young Scholarship*
The Helen and Morris Zupnick Scholarship*

*operated under the auspices of the Jewish Federation of Cleveland
These funds maintain the principal in perpetuity and allow JFSA to use the income where it is designated. List represents funds as of 6/30/14. Gifts to these funds are recognized in the general donor listings.

Ascentia Endowment
Supports Ascentia programming and services for people with intellectual disabilities and/or mental illness.

Jewish Federation of Cleveland Ascentia Centennial Initiative Endowment*  
Supports Ascentia programming and services for people with intellectual disabilities and/or mental illness. Funded in large part with gifts from the Aron and Dorothy Drost Centennial Initiative Ascentia Endowment Fund and from Marvin and Carol Lader via the Marvin Lader JFSA Centennial Initiative Ascentia Endowment Fund.

Deborah Ann Baker Memorial Fund
Supports clients with few financial resources to enjoy quality of life activities. Gift of Fannie** and Ed Baker**.

Berns Newborn Thomas Endowment Fund to Support Older Adults in Need
Provides subsidies for services and purchases for needy older adults who strive to remain safely, securely and comfortably in their homes. Gift of Karen and Norton Newborn. Funded in part with a matching gift from Robert Immerman.

Irene and Eugene Brudno Fund to Serve Persons with Severe Mental Illness
Supports services for persons with severe mental illness and to fund Ascentia management and infrastructure costs. Gift of Irene and Eugene Brudno Charitable Trust.

Lynne and Philip Cohen Family Fund for Youth Programming

Families at Risk Endowment Fund
Supports the Hebrew Shelter Home and Family Violence Services for individuals experiencing homelessness, domestic violence and/or financial hardships and supports Know Abuse™ teen outreach and prevention. Funded in part with matching gifts from Robert Immerman.

Richard Horvitz and Erica Hartman-Horvitz YouthAbility Program Endowment Fund*

Immerman Jewish Community Housing Centennial Initiative Endowment Fund*
Supports affordable supportive housing for individuals with disabilities and other at-risk populations. Gift of Robert Immerman.

JFSA Permanently Restricted General Endowment Fund
Supports long term sustainability of the Agency. Funded in part with matching gifts from Robert Immerman.

JFSA Volunteer Activities and Education Endowment Fund
Supports JFSA volunteer activities and educational enrichment for JFSA staff supporting volunteer activities. Gift of Anonymous Donor. Funded in part with a matching gift from Robert Immerman.

Kesher Fund
Supports programming in the Orthodox Jewish community. Gift of the Klein, Jaffa and Halpern families.
Harvey Kotler and Norma Kotler Endowment Fund
Supports Families at Risk Endowment Fund. *Gift of Norma and Harvey Kotler. Funded in part with a matching gift from Robert Immerman.

MRDD Endowment
Supports programming and residential services for adults with intellectual and developmental disabilities.

PLAN Endowment
Supports PLAN’s quality of life programs and holistic recovery services that help those challenged by mental illness and/or cognitive disabilities progress in their recovery. *Funded in large part with a gift from the Maltz Family Foundation.

Cary and Barbara Root Fund for Fostering Ascentia Communications through Technology
Supports funding for communications to Ascentia families. *Gift of William Wortzman.

Sarah and Josephine Rosin Fund
Supports programming for individuals with mental disabilities. **Gift of the Trustees of the Sarah Rosin Trust.

Abraham and Pauline Segal Fund for In-Home Support of the Elderly
Supports funding for older adults who wish to remain at home. *Gift of Rita Saslaw, Michael Saslaw and Maryellen S. Oberman.

The Wirtshafter Family Fund
Provides unrestricted endowment support to JFSA. *Gift of John and Linda Wirtshafter. Funded in part with a matching gift from Robert Immerman.

Anne Wortzman Fund for Work, Social and Recreation Skill Building for Persons with Mental Disabilities
Supports Ascentia programming for individuals with intellectual disabilities and/or mental illness. *Gift of William Wortzman.

The Wortzman and Levine Family Endowment Fund in Honor of Susan Bichsel
Provides unrestricted endowment support to JFSA in honor of Susan Bichsel. **Gift of the Wortzman and Levine families. Funded in part with a matching gift from Robert Immerman.

Other General Endowment Funds
Established by the JFSA Board of Directors.

JVS Endowment Fund

Kaufman Scholarship

*Operated under the auspices of the Jewish Federation of Cleveland.

**Of blessed memory.
NON-ENDOWMENT FUNDS

These funds have been designated to support specific programs, projects or needs. List represents funds as of 6/30/2014.

Hope and Stanley Adelstein JFSA Care at Home Fund
Supports JFSA Care at Home services for needy adults who wish to remain in their home. Gift of Hope and Stanley Adelstein.

Trish and Mark Adler Fund for Group Home Residents
Supports quality of life enhancements for residents of supportive living sites and group residences. Gift of Trish and Mark Adler.

Alumni and Friends of JFSA College Financial Aid Program Scholarship Fund
Supports qualified undergraduate and graduate college students with the cost of their college tuition. Gift of individual donors.

Marilyn and Marshall Bedol Fund for Social and Recreational Programming for the Special Needs Community
Supports social and recreational outings for adults with mental illness and/or mental disabilities. Gift of Marilyn and Marshall** Bedol.

Susan Bichsel Discretionary Fund
Supports client needs and staff recognition. Gift of the JFSA Board of Directors in honor of President and CEO Susan Bichsel.

Norman J. Danzig Memorial Fund
Establishes the Danzig Award for Lay Leadership and supports the professional development of lay leaders. Gift of the JFSA Board of Directors in memory of Board member Norman Danzig.

Irving and Gloria Fine Fund for Quality of Life Enhancements
Supports quality of life funding for adults with intellectual and developmental disabilities. Gift of Irving and Gloria Fine.

Jean Heflich Employee Recognition and Enrichment Fund
Supports furthering JFSA employees’ knowledge and skills, enhancing their careers, augmenting the work they perform and awarding their extraordinary performance in the workplace. Gift of Jean Heflich.

Peter Hoke Memorial Fund to Support Ascentia Mental Health Services
Supports activities, outings, events and unfunded needs of Ascentia clients. Gift of contributors in memory of Peter Hoke**.

Holocaust Survivor Life Enhancement Fund
Supports basic needs and life enhancements for Holocaust survivors. Gift of Phyllis** and Frank Hulewat.
**JFSA PLANNED GIFTS**

The following individuals have invested in the future of JFSA through a bequest, gift annuity or other planned gift arrangement. These planned gifts help to secure JFSA’s mission and sustain its high quality programming and services well into the future.

Anonymous (3)  
Marilyn Bedol  
Stanley Blum  
Eugene Brudno**  
Irene Brudno**  
Michael and Bonnie Cole  
Peggy Einstein  
Gloria G. and Irving B. Fine  
Amelia Gluck**  
Donald and Judy Jacobson  
Judah L. and Esther C. Hexter  
Judith Kalman  
Eda Kochman**  
Marvin and Carol Lader  
Homer McDaniel**  
Jean McDaniel**  
Shari and Michael Perlmutter  
Larry Reiss**  
Sarah Rosin**  
Anne Rosenberg  
Phyllis Saul**  
Sanford Saul**  
James and Myrna Spira  
Will and Jan Sukenik  
Sally Wagner  
Isaak Wekselman**  
John Wirtshafter  
William Wortzman  
Renee Zinn

**Of blessed memory. List represents commitments as of 10/27/14.

Anne and Alex Miller Fund  
Supports services to the elderly. Gift of Anne** and Alex** Miller.

Grant S. Roth Memorial Fund  
Supports JFSA clients’ underfunded and/or unfunded health care needs. Gift of Robert and Margo Roth.

Katherine A. and Noah D. Rusnak Fund for Individual and Family Needs  
Supports funding to improve the health and functioning of individuals and families. Gift of Susan Bichsel and Stephen Rusnak.

Alan R. Schonberg Fund to Strengthen Families  
Supports funding for families in need. Gift of the JFSA Board of Directors in honor of Alan Schonberg’s** tenure as Board Chair.

Spira Ascentia Fund  
Funds innovative initiatives that further the mission of Ascentia. Gift of James and Myrna Spira.

Eleanor Steigman Fund for Older Adult Services  
Supports programming for older adults. Gift of contributors in honor of Life Director Eleanor Steigman’s lifetime of community service.

Anne Wortzman Fund for Work, Social and Recreation Skill Building for persons with Mental Disabilities  
Supports Ascentia programming for individuals with intellectual disabilities and mental illness. Gift of William Wortzman.

Lois Zaas Fund for the Maturing Community  
Supports programming for the older adult community. Gift of Donald Zaas.

Irene and Sidney Zehman Library Fund  
Supports the purchase of books for the Zehman Library at the Drost Family Center. Gift of Roslyn Wolf** and Judy Sherman** in honor of their parents.

**Of blessed memory.
JFSA DONORS

Donor list represents gifts to JFSA Annual Campaign, Endowment, Named Donor Funds, Scholarships, Tribute Gifts and Program Gifts between July 1, 2013 and June 30, 2014. We thank the many donors who supported JFSA’s Signature Event on August 13, 2013 who were recognized in last year’s annual report.

$100,000+
Robert Immerman
Robert and Margo Roth*

$50,000 - $99,999
William J. Sukenik/
Sukenik Family Foundation

$20,000 - $49,999
The Richard Horvitz and
erica Hartman-Horvitz
Foundation
Leonard and Joan Horvitz
James and Myrna Spira*
William Wortzman

$10,000 - $19,999
Anonymous
Estate of Irene and
Eugene Brudno
Irving and Gloria Fine
Susan M. and Jeffrey I.
Friedman Charitable Fund
Goodman “Yode Newton”
Philanthropic Fund
Robin Cohen Gross and
Harold Gross Family Fund
Dolores and James Kleinman
Julie and Peter Raskind
Louis & Sylvia Rosenblum
Memorial Philanthropic
Fund*
Shelly and Mark Saltzman*
Timothy and Sandy
Wuliger*/The Wuliger
Foundation
Daniel and Ellen Zelman*

$5,000 - $9,999
Anonymous (2)
Stanley and Hope Adelstein*
Jules and Fran Belkin*
Stanley Blum
Cynthia and Robert Bruml
Lyne Marcus Cohen and
Philip Cohen*

Harvey and Norma Kotler*
Marvin and Carol Lader/
Lader Family Foundation
Patricia and Charles Mintz*
Rein Family Foundation
Robert and Eileen Sill*

$2,500 - $4,999
Lynne and Irv Berliner
Susan Bichsel and
Steve Rusnak
Robert and Eileen Blattner
Wendy Blattner and
Tom Inck
Bruck Family Foundation
Sally Good
Sidney Good
Rostislav and Inga Gutarts
Jean Heflich
Donald and Judy Jacobson
Alan Jaffa
Rik and Nancy Kohn*
The Horowitz Ratner
Family Foundation
Ronald and Deborah Ratner
Betty Rosskamm*
Richard and Daphne Soclof
David and Penny Strauss
Ulmer & Berne LLP
Michael and Danielle Weiner
World Federation of
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JFSA volunteer Molly Moran and Debbie Picker help clients wash their hands at a special Seder hosted by Congregation Shaarey Tikvah.
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After performing their original play “Breaking Barriers,” Horvitz YouthAbility participants take a moment to pose with their special audience, the cast of “Up With People.”

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JFSA staff escorted local Holocaust survivors to Columbus to attend the dedication ceremony of Ohio’s Holocaust and Liberators Memorial.

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(continued on next page)

Tom Rosner and Nancy Lee enjoy this year’s PLAN Annual Picnic.

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Margaret Daugherty
James and Mary Derrick
Nancy and Ted Goble
Neil Heller
Robert and Adele Himler
Audrey Kellermeyer
Grace Lin
Theodore Lux
Lillian Milder
Loretta Milder
Mary and Robert Murphy
PLAN Members
Bruce Rankin
James and Ellen Rosenthal
Charles and Evelyn Terkun
Andrew and Rena Wellman
Gail Wetzel

The Maier Family - Sue, Matt and Howard enjoy this year’s PLAN Annual Picnic.

*Includes recommendations by these individuals from their donor advised funds of the Jewish Federation of Cleveland. **Of blessed memory. ***Matching gift. We make every effort to ensure the accuracy of these lists. Please contact the Marketing & Development Department with any corrections at 216.504.6431.
ORGANIZATIONS
Acer Green Industry Services, Inc.
The Agnon School
Aish’s Chayil
Alzheimer’s Association
Anshe Chesed
Fairmount Temple
Audrey’s Sweet Threads
B’nai Jeshurun Congregation
Bahama Breeze
Buy Buy Baby
Cedar Audiology
Chabad Jewish Center of Solon
Charisma Hair Design
Cleveland Jewish News Congregation B’nai Israel
Congregation Shaarey Tikvah
Corky & Lenny’s
Creekside Financial Advisors, LLC
DeGaetanos Pizza
Village Square
Dino Palmieri Salon
Dr. Gen Orthodontics
Ewes D’Bleu Yarns of Distinction
Friendship Circle Cleveland Fringe Boutique
Fuchs Mizrachi School
Green Road Synagogue
Hebrew Academy of Cleveland
Heights Jewish Center Horvitz YouthAbility Members
Hospice of the Western Reserve
Hyatt Hotel
JCC Krakow
Jewish Federation of Cleveland - Young Leadership Division
Jewish Relief Society Joss Boutique
Kabb Law Firm
Knuth’s
Ladies & Gentlemen Salon & Spa
Laura and Alvin Siegal College of Jewish Studies
Lotus Thai House
Maltz Museum of Jewish Heritage
Medical Service Company
Metropolitan Market
Michael Christopher Salon
Miles Farmers Market
Mizrachi Mayhen
National Council of Jewish Women, Cleveland Section
Original Pancake House
Paladar Latin Kitchen
Pat O’Brien’s Fine Wine and Spirits
PF Chang’s
PLAN Members
Red, the Steakhouse/Moxie the Restaurant
Root-InfoTech
Santos Hair Salon
Sewa International
Sheraton Furniture
Suburban Temple-Kol Ami Tazan Temple Emanu El
Temple Israel Ner Tamid
The Boneyard
The Cleveland Metroparks
The Park Synagogue
The Temple - Tifereth Israel
Tikvat Yisrael
Trader Joe’s
Tres Potrillos Restaurant
United Synagogue Youth
Valenti’s Ristorante
Wortzman & Gingerich Company

ADVISORY COMMITTEE
COMMUNITY MEMBERS

Luisa Aviv
Jill Barnholtz-Sloan
Betty Berliner**
Irv Berliner
Judy Blum
Harlan Brick
Sandra Buzney
Michael Byun
Phyllis Cohen
Rosemary Creeden
Joan Drnek
Ronni Ducoff
Dr. Steven Eppell
Marion Fish
Steve Friedman
Michelle Gillcrist
Ruth Gillett
Erika Gold
Allan Goldner
Steven Goodman
Penny Greenberger
Inga Gutarts
Karen Hess
Fred Isenstadt
Bertha Jaffe
Ari Jaffe
Eva Kahana
Sue Ellen Korach
Dr. Stanley Lasky
Beth Levine
Leslie Levy
Judy Lipton
Elena Lougovskaia
David Millet
Louise Morris
Dwayne Owens
Jodi Peleg
Elliot Posner
Amy Rothenfeld
Jim Samuels
Carole Schonberg
Paula Schwartz
Paula Seger
Maude Shafron
Mel Shafron
Mendel Singer
Marty Spector
Susan Spector
Myra Stone
Kathy Tomaro
David Weiss
Judy Weiss
Joseph White
Idelle Wolf
Edward Wortzman
Neil Young
Marilyn Zaas

*Includes recommendations by these individuals from their donor advised funds of the Jewish Federation of Cleveland. **Of blessed memory. ***Matching gift.
We make every effort to ensure the accuracy of these lists. Please contact the Marketing & Development Department with any corrections at 216.504.6451.
Last fiscal year, JFSA, the Hebrew Shelter Home and PLAN volunteers provided 16,932 hours of service to the community through a variety of volunteer activities. Because these services are delivered by volunteers, JFSA saves approximately $380,970 a year.* JFSA, the Hebrew Shelter Home and PLAN could not be successful without these volunteers and we thank them for their tireless efforts.

*based on the Federal standard rate of $22.50 per hour. **Of blessed memory.
# UNRESTRICTED FINANCIALS

July 1, 2013 through June 30, 2014

All financial data is audited. Audit is available for inspection at the agency.

## REVENUE AND FUNDING SOURCES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government (Reimbursements for Client Services)</td>
<td>$14,364,404</td>
</tr>
<tr>
<td>Grants and Contributions</td>
<td>4,085,084</td>
</tr>
<tr>
<td>Jewish Federation of Cleveland/United Way Services</td>
<td>2,630,521</td>
</tr>
<tr>
<td>Private Pay</td>
<td>4,075,139</td>
</tr>
<tr>
<td>Other</td>
<td>1,044,441</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$26,199,589</strong></td>
</tr>
</tbody>
</table>


(2) Includes grants from public and private foundations and grants from government sources.

(3) Includes investment income (realized and unrealized gains and losses), rental income, management fees, loan forgiveness and contributed services.

(4) Excludes an unfunded pension expense decrease of $932,515 and an interest rate swap expense decrease of $14,000.

## OPERATING EXPENSES BY CLIENT POPULATION

<table>
<thead>
<tr>
<th>Population</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults with Disabilities and Residential Services</td>
<td>$12,641,075</td>
</tr>
<tr>
<td>Home Care</td>
<td>4,780,339</td>
</tr>
<tr>
<td>Older Adults</td>
<td>1,984,714</td>
</tr>
<tr>
<td>College Financial Aid Program</td>
<td>939,763</td>
</tr>
<tr>
<td>Families at Risk</td>
<td>658,302</td>
</tr>
<tr>
<td><strong>Total Direct Services</strong></td>
<td><strong>21,004,193</strong></td>
</tr>
<tr>
<td>(plus) General Administration</td>
<td>3,467,373</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING</strong></td>
<td><strong>$24,471,566</strong></td>
</tr>
</tbody>
</table>

JFSA MANAGEMENT TEAM

Susan L. Bichsel, PhD  
President & Chief Executive Officer

David Hlavac, MBA  
Vice President & Chief Financial Officer

Heather Adelstein  
Manager of College Financial Aid Program

Robert Bologa, MBA  
Senior Director of Human Resources

Caroline Carbone, MBA  
Operations Manager, Ascentia

Debbie Chickering, MBA  
Executive Director of Ascentia

Ginny Galli, MSSA  
Executive Director of Families at Risk

Lisa Goodlow, RN, BSN, MSM, NE-BC  
Associate Executive Director of JFSA Care At Home - Homecare

Angela Markowitz  
Executive Assistant to the CEO & CFO

Jeff Morris  
Director of Operations

Karen Leizman Moses, Esq.  
Major Gifts Officer

Tom Petersen  
Controller, Director of Finance

Kathy Regal, MBA  
Chief Executive Officer, Center for Cognition & Recovery

Thierry Riek, MBA  
Director of Planning & Performance

Anne Rosenberg  
Director of Marketing & Development

Sheri Sax, RD, LD, LNHA  
Associate Executive Director, JFSA Care at Home, Older Adult Services

Stephan Schwartz, PhD  
Associate Executive Director of Ascentia

Timothy Williams  
Chief Information Officer

Tanya Zelenkov, BSN  
Director of Skilled Services, JFSA Care at Home, Homecare

JFSA LEADERSHIP

BOARDS OFFICERS
Philip Cohen, Chair*  
Cynthia Bruml, Vice Chair*  
Suellen Kadis, Vice Chair  
Ethan Cohen, Treasurer*  
Michael Weiner, Assistant Treasurer  
Bruce Goodman, Secretary  
Susan Bichsel, PhD, President & CEO

LIFE DIRECTORS
Marilyn Bedol*  
Robert Blattner*  
Robert Deitz  
Chicky Drost  
Morton Epstein  
Harold Friedman  
David Goldberg  
Sally Good  
Herbert Goulder  
Alvin Gray  
Robert Immerman, Immediate Past Chair  
Dolores Kleinman*  
Marvin Lader  
Arthur Mayers  
Chuck Mintz  
Karen B. Newborn  
Elmer Paull  
Michael Peterman  
Charles Rosenberg  
James Spira*  
Myrna Spira  
Eleanor Steigman  
David Strauss  
Will Sukenik  
Phillip Wasserstrom  
Sally Wertheim  
William A. Wortzman, At Large

Hinda Abramoff  
Trish Adler*  
Linda Azoff  
Michael Baron  
Gary Bilchik  
Janice Bilchik, NCJW Representative  
Eileen Blattner*  
Bonnie Cole  
Grant Dinner*  
Sidney Good, Special Advisor  
Mark Goren*  
Michael Guggenheim  
Kent Hayes*  
Jean Heflich*  
John Herman  
Michelle Hirsch  
Donald Jacobson, Special Advisor  
David Kaufman  
Michael Klein  
Nathan Klein  
Andrew Kohn, At Large  
Melissa Korland  
Harvey Kotler*  
Sherelynn Lehman  
Patricia Mintz*  
Janisse Nagel  
Allan Pearl  
Shari Perlmuter*  
Kevin Robertson  
Cary Root*  
David Rosenberg  
Larry Rothstein  
Robert Schwartz  
Leo Silberman  
Judy Ulrich  
Rabbi Allison Vann  
Sally Wagner  
John Wirtshafter*  
Jonathan Wise

Life Director Will Sukenik and Board Member Allan Pearl received special thanks for their contribution to Alyson’s Place - JFSA Medical Clinic.

* Board committee chair/co-chair.
MISSION

Our individual’s ability to thrive in our community.

JFSA is committed to enhancing every communal responsibility and social justice, guided by traditional Jewish values of general communities in Northeast Ohio. The organization serves to strengthen families of Cleveland, a private, non-profit Jewish Family Service Association.

JFSA FAMILIES AT RISK SERVICES

Support for individuals and families affected by family violence and homelessness. 216.378.3406

- Individual counseling & support groups
- Legal system advocacy & legal resources
- Children’s art therapy
- Community education & professional training
- Know Abuse® Teen Dating Violence Prevention Outreach

JFSA CARE AT HOME

Community-based services for older adults and Home Care.

216.378.8660

- Skilled Nursing
- Physical, Occupational & Speech Therapy
- Medical Social Worker
- Home Health Aides
- Personal Care: Help with bathing, dressing and grooming
- Home Support: Meal planning, preparation and shopping
- Community Support: Grocery shopping, transportation
- Help with walking, home exercise programs and wellness classes
- Medication set-ups and reminders
- Companionship
- Meal preparation
- Personal care
- Home Support: Meal planning, preparation and shopping
- Community Support: Grocery shopping, transportation

JFSA MEDICAL CLINIC

Primary medical care to the JFSA community.

216.292.3999

- Performing physical examinations
- Order, perform and interpret labs and other diagnostics
- Develop a plan of care
- Provide education and ongoing monitoring of health
- Diagnose and treat health conditions
- Prescribe medications and treatments
- Perform physical examinations
- Order, perform and interpret labs and other diagnostics

ASCENTIA: PATHWAYS TO COMMUNITY LIVING

Comprehensive special care for individuals with mental illness, cognitive disabilities and developmental disabilities.

216.292.3999

- Clinical & Therapeutic Services
- Cognitive Enhancement Therapy (CET)
- Community Support Services
- Family Advocacy & Support Services
- Housing & Residential Services
- Adult Day Support
- Supportive Employment
- Route Travelability

CHALLENGE: NATIONAL CENTER FOR COGNITION AND RECOVERY, LLC

One-on-one career counseling, including resume review and individual assessments of interest, personality and work values.

216.321.3611

- Seasonal activities encouraging physical health, exercise and socialization
- Creative arts
- Volunteer opportunities

HEBREW SHELTER HOME

Temporary and transitional housing for individuals and families affected by domestic violence and homelessness.

216.378.3406

- Case Management
- Temporary financial assistance
- Kosher meals
- Transportation
- Jewish Sabbath and holiday celebrations
- Art therapy

JEWISH COMMUNITY EMPLOYMENT RELATED SUPPORT PROGRAM (ESP)

Provides support to Jewish community members in their self-sufficiency job search. Funded by the Jewish Federation of Cleveland.

216.378.3406

- One-on-one career counseling, including resume review and individual assessments of interest, personality and work values
- Facilitated networking, referrals and resource sharing

JFSA COLEGE FINANCIAL AID PROGRAM

Scholarship, grants and loans for college-bound students.

Funded by the Jewish Federation of Cleveland.

216.292.3999

- Individual counseling & support groups
- Justice system advocacy & legal resources
- Children’s art therapy
- Community education & professional training
- Know Abuse® Teen Dating Violence Prevention Outreach

PLAN OF NORTHEAST OHIO

(Planned Lifetime Assistance Network) Membership-based organization for individuals with mental illness, cognitive disabilities and developmental disabilities.

216.321.3611

- Seasonal activities encouraging physical health, exercise and socialization
- Creative arts
- Volunteer opportunities

WE ARE JFSA.

OUR COMMUNITY IS OUR CAMPUS.
Jewish Family Service Association of Cleveland, a private, non-profit organization, serves to strengthen families and individuals in both the Jewish and general communities in Northeast Ohio. Guided by traditional Jewish values of communal responsibility and social justice, JFSA is committed to enhancing every individual's ability to thrive in our community.

MISSION

Our individual's ability to thrive in our community.

JFSA is committed to enhancing every communal responsibility and social justice,

Guided by traditional Jewish values of general communities in Northeast Ohio.

and individuals in both the Jewish and organization, serves to strengthen families of Cleveland, a private, non-profit Jewish Family Service Association

Cleveland

Richmond Heights

Mayfield Heights

Shaker Heights

Cleveland Heights

University Heights

South Euclid

Cleveland Heights

Cedar Rd.

Heights

Shaker

Cleveland

Heights

Richmond Heights

Russell

Hoo"

Dorot Family Center

Administrative Offices

PLAN Offices

Community Residential Sites

WE ARE JFSA. OUR COMMUNITY IS OUR CAMPUS.