

# For Every Season

2005 Annual Report   
Jewish Family Service Association JFSA

# Letter from the Board Chair and CEO

Dear Friends:

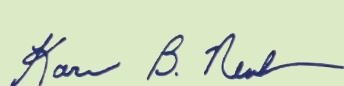
This year JFSA celebrates its 130<sup>th</sup> anniversary as a leading human service organization dedicated to helping individuals and families thrive in our community. This year's annual report theme, "For Every Season", reflects not only JFSA's endurance and longevity in our community, but also JFSA's ability to serve individuals and families regardless of their stage of life or circumstance.

During 2005, JFSA continued to shift its approach to serving individuals and families, becoming more proactive in anticipating the needs of our community and developing real solutions to meet those needs. Given the competitive nature of services available in the market today, we have spent a great deal of time thinking strategically...how to respond to unmet needs, how to develop and sustain appropriate programs and services, and how services should be delivered. In addition, we have extended our reach into the community, working collegially with other organizations, academic institutions, and well respected businesses and agencies to expand services to new populations in need.

Today JFSA is a dynamic organization, providing continuing professional and emotional support for families at every stage of family life.

We appreciate the steadfast commitment of our exceptional professional staff, the dedication of our lay leadership, the many hours of service contributed by our volunteers, and the unwavering support of our many donors. We are particularly grateful to the Jewish Community Federation, United Way Services and the many other foundations and government agencies that support our services.

We are pleased to share with you the continued progress JFSA has achieved this year and look forward to a new season of hope, health, and happiness for all families.



Karen B. Newborn  
Board Chair



Robert J. Shakno  
President & CEO

## Our Mission

Jewish Family Service Association of Cleveland, a private, non-profit organization, serves to strengthen families and individuals in both the Jewish and general communities in Northeast Ohio.

Guided by traditional Jewish values of communal responsibility and social justice, JFSA is committed to enhancing every individual's ability to thrive in our community.

*“To every thing there is a season*

Every season of life presents challenges.

Teens dealing with dating violence, young adults struggling to finance a college education, families coping with divorce or the loss of a loved one, empowering individuals with mental disabilities to thrive in their community, or older adults seeking to remain safe and independent in their own homes.

When individuals and families need help to weather these seasons of change, they turn to JFSA.

## A new season for *Caring*

Every season is a caring season at JFSA. This year, JFSA is particularly proud of several innovative programs designed to address emerging needs in our community.

Last October, JFSA began offering a new service called **“Assisted Living at Home,”** which enables seniors to enjoy independent living in their own home by receiving some of the same care and services offered by assisted living facilities. The creation of this service was the direct result of new research on aging which shows that the needs of the elderly are quickly changing and that today’s seniors wish to age in a familiar and comfortable setting for as long as possible before moving to some type of institutional care. JFSA’s Assisted Living at Home program offers consumers all the products and services currently available through JFSA’s **Community Care at Home** and **Maturing Family Services**, plus newly developed services offered by high quality providers in the community. The demand for innovative services such as “Assisted Living at Home” is clearly evident with the successful partnerships JFSA has developed with several well established organizations. JFSA is working with leading assisted living facilities to provide additional services and benefits to their residents and family members. The need for assisted living services is especially evident in apartment communities with large older adult populations. Several local premier property management companies have welcomed JFSA to their properties to offer “Assisted Living at Home” services directly to their tenants. In fact, one company is providing JFSA office space in their apartment complex so their tenants can have the convenience of meeting with a JFSA nurse or social worker on-site.



# and a time to every purpose under the

Care for the caregiver is also a critical issue facing many families today, since older adults often rely on a family member to provide primary care, rather than a professional healthcare provider. Family caregivers are often daunted by overwhelming daily responsibilities. In response, JFSA, in cooperation with the **University of Maryland** and **The Atlantic Philanthropies**, has launched a program that trains older and younger adults to provide respite for family members with aging loved ones at home. Known as “**Legacy Corps**,” it is part of a national research effort to identify the impact that respite, or care for the caregiver, has on the quality of life for all involved participants. JFSA was selected as one of eight research sites nationwide to participate in this important initiative.

Caring is at the heart of JFSA’s Volunteer Services and the **560** volunteers who bring their skills and expertise to life. Their belief in JFSA is a testament to and practice of *Tikkun Olam* - repairing the world. Local and national organizations have recognized JFSA volunteers for their unwavering commitment to the agency and its mission, including the **Met Life Foundation**, **The National Association of Area Agencies on Aging**, **The Points of Light Foundation & Volunteer Center National Network**, **Ohio Medical Mutual** and the **Center for Community Solutions**.

## A new season for *Growing*

JFSA’s growth into a \$20 million human service agency stems from meeting the community’s increasing demand for current services, as well as anticipating emerging needs and responding with appropriate programs and services. This year, JFSA’s **Ascentia: Pathways to Community Living** opened the doors to four new group residences for individuals with mental disabilities, bringing the total number of JFSA-operated homes to twenty-four. These residences provide a communal living environment for adults with mental retardation/developmental disabilities and/or mental illness and offer their residents the opportunity to live in the community independently.

Ascentia has also expanded its core program of services with the addition of a part-time Family Advocacy and Support Services Coordinator and a Family Advocate, whose primary responsibilities are to insure that our clients’ families receive high quality service and support through customized programs, networking and advocacy. With an eye towards the future, the Family Advocacy staff will be working with Ascentia families to conduct life long planning discussions centered on the long-term legal, financial and quality of life issues facing many families today.



to heaven.” - Ecclesiastes 3:1

In response to the growing number of older adults seeking employment, either by choice or circumstance, JFSA's Maturing Family Services developed “**Profit from Experience**,” a program funded by **The Cleveland Foundation's Successful Aging Initiative**. This innovative program seeks to educate local business owners about the merits and tangible benefits of hiring seasoned workers, thus developing a network of senior-friendly employers. In addition, JFSA will be able to place older job seekers in positions that provide meaningful employment opportunities.

## A new season for Learning

Helping families weather the seasons of change requires not only programs and services, but also relevant and useful information to help them make informed choices when dealing with challenges. At JFSA, education and outreach in the community is a critical component of every program and service offered.

During 2004, JFSA's **Family Violence Services** received national and local recognition from several organizations for its innovative efforts in conducting community education and outreach and serving victims of domestic violence, including: **The Mary Byron Foundation**, a public grant-making charity based in Louisville, Kentucky; **The Sunshine Lady Foundation, Inc.**, a private foundation created by philanthropist Doris Buffet; and **Northern Ohio Live Magazine's Awards of Achievement**. Among these services, “**Expect Respect**,” JFSA's popular teen outreach program which teaches students about healthy dating relationships, has been taught to over 1500 local high school students.

JFSA has also participated in a state-supported pilot program addressing problem gambling and drug addictions managed by the **Ohio Department of Alcohol and Drug Addiction Services**, with financial support from the **Ohio Lottery Commission**. Since joining the effort, JFSA has developed a continuum of services providing awareness, education, prevention and treatment for teens and problem gamblers and their families in Cuyahoga County and has provided education and outreach to over 1000 area high school students.

Learning is not entirely a passive activity at JFSA. This past year JFSA's Ascentia clients participated in an important follow-up research project under the direction of **The Psychobiology Clinic** founder, Dr. Herbert Meltzer. Funded by the **Elizabeth Severance Prentiss Foundation**, the research is designed to determine the genetic factors contributing to mental illnesses and certain on-going symptoms, such as social withdrawal and cognitive impairments. Once this important research is completed, psychosocial and drug treatment programs can be developed to target the areas where help is most needed.

Every year provides a new season for learning. Celebrating its 100<sup>th</sup> anniversary this year, the **Joint Educational Loan Committee (JELC)** of the **Jewish Community Federation**, which is administered through JFSA, continues to provide much needed financial aid in the form of scholarships, grants, and loans to students who might otherwise not have the opportunity to attend college. This year, over **\$645,860** was awarded to deserving students.

No matter the challenge,  
no matter the season of life,  
JFSA is here to help.

# JFSA Services

## ASCENTIA: Pathways to Community Living

- 216.292.3999 | [www.ascentia.org](http://www.ascentia.org)  
*Services for individuals with mental disabilities*
- Community Support Services
  - Residential Services
    - Group and Community Residences
    - The Burton S. Rubin Center for Independent Living
  - Clinical & Therapeutic Services
    - Individual & Group Counseling
    - Medication Somatic/Psychiatry
    - Community Based Nursing
    - The Psychobiology Clinic
  - Work & Recreational Services
    - Vocational Rehabilitation
    - Social Recreational & Wellness Activities
    - The Charlotte Goldberg Computer Lab
  - Family Advocacy & Support

## Maturing Family Services

- 216.504.2620
- Counseling/Case Management
  - Bilingual Case Management
  - Holocaust Survivor Program
  - Senior Employment
  - Civic Engagement/Legacy Corps
  - Home Delivered Meals
  - Home Management

## Volunteer Services

- 216.292.3999
- Home Delivered Meals Drivers
  - Peer Support for Individuals with Disabilities
  - Russian Outreach
  - English as a Second Language
  - Citizenship
  - Conversation Tutors for Refugees
  - Caring Connection Friends

## Community Care at Home

- 216.378.8660  
[www.communitycareathome.org](http://www.communitycareathome.org)
- Help with Bathing and Dressing
  - Skilled Nursing
  - Companions
  - Homemaking/Meal Preparation
  - Light Housekeeping
  - Deep Cleaning Service
  - Transportation & Grocery Shopping
  - Sleep Over Services
  - Alzheimer's Care at Home
  - Nurse On-site

## Assisted Living at Home

- 216.504.2620  
[www.assistedlivingathome.org](http://www.assistedlivingathome.org)  
*A customized package of Community Care at Home and Maturing Family Services*
- Home Management
    - Bill Paying, Checkbook Balancing
  - Safety Services
    - In-Home Risk Assessment
    - HELP-Line Personal Emergency Response System
  - Personal Support
    - Home Delivered Meals
    - Light Housekeeping/Deep Cleaning
    - Companions
  - Personal Care
    - Bathing & Dressing
    - Meal Preparation
    - Home Beauty Care
  - Family Support
    - Family Consultation
  - Community Services
    - Information/Referral

## Family Life Services

- 216.292.3999
- Individual, Couple and Family Counseling
  - Divorce Mediation
  - Support Groups & Workshops
  - Problem Gambling Services
  - Child Therapy

## Family Violence Services

- 216.292.3999 | [www.knowabuse.org](http://www.knowabuse.org)
- 24 Hour Family Abuse Hotline 216.691.SAFE (7233)
  - Individual Counseling & Support Groups
  - Emergency & Short Term Housing
  - Justice System Advocacy & Legal Assistance
  - Community Education & Professional Training
  - Teen Outreach & Immigrant/Refugee Outreach

## Refugee & Immigrant Services

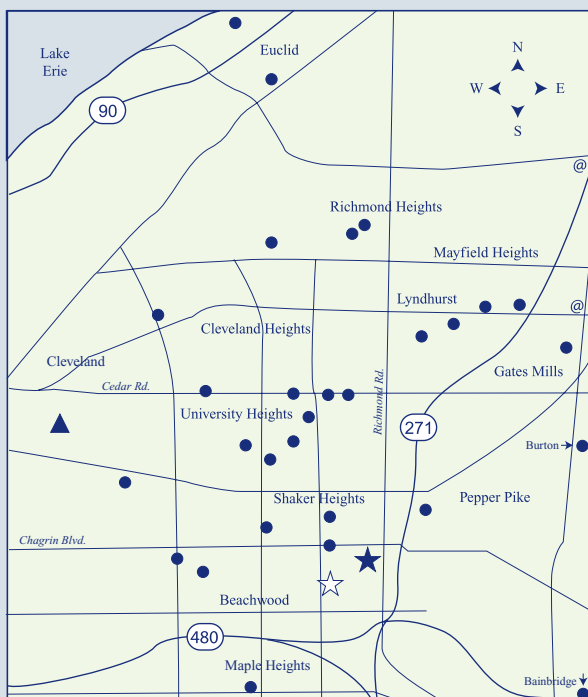
- 216.932.9200
- Comprehensive Immigration Services
  - Case Management
  - Job Placement Assistance
  - Interpretation & Translation Services
  - Citizen Preparation Services

## Career Services

- 216.514.9600
- Career Counseling
  - Job Search Workshops
  - Job Placement Assistance
  - Employment Coaching
  - College Financial Aid

# JFSA Locations

“Our Community is Our Campus”



★ The Drost Family Center  
 24075 Commerce Park Rd.  
 Beachwood, Ohio 44122  
 216.292.3999

☆ JFSA Administration  
 3659 S. Green Rd. Ste. 322  
 Beachwood, Ohio 44122  
 216.504.2600

▲ The Psychobiology Clinic  
 12200 Fairhill Rd.  
 Cleveland, Ohio 44120  
 216.231.7050

● Group Residences

@ “Assisted Living at Home” Branch

Visit us at our website  
[www.jfsa-cleveland.org](http://www.jfsa-cleveland.org)

FEES: Some JFSA Services are covered by third party payors including private insurance, managed care companies, Medicare, and Medicaid. For information on fee schedules, please call the Finance Department at 216.504.2600.

MEMBER: The Jewish Community Federation, United Way Services, Association of Jewish Family and Children's Agencies, International Association of Jewish Vocational Services, The Ohio Council of Behavioral Healthcare Providers, Ohio Providers Resource Association.

ACCREDITED: Council on Accreditation of Services for Children and Family Services, Ohio Department of Mental Health, Ohio Department of Mental Retardation, Ohio Department of Alcohol and Drug Addiction Services, Council on Accreditation of Rehabilitation Facilities.

CONTRACT AGENCY: Western Reserve Area Agency on Aging, PASSPORT, OPTIONS, Cuyahoga County Board of Mental Retardation/Developmental Disabilities, Cuyahoga County Community Mental Health Board, Cuyahoga County Department of Human Services, Passport, Ohio Department of Job and Family Services.

Medicare and Medicaid certified.

A 501(c)(3) non-profit organization. JFSA is a drug free workplace. JFSA is proud to serve all families regardless of religious affiliation or financial status.

The 2005 Annual Report was designed and produced internally by the JFSA Marketing and Communications Department.

# Service Activity

7/1/03-6/30/04

	Number of Clients Served <sup>1</sup>
Maturing Family Services	2,143
Ascentia: Pathways to Community Living	866
Resettlement	763
Counseling Services	665
Community Care at Home	644
Career Services	296
<b>TOTAL</b>	<b>5,377</b>

\*Total Number of clients represents access to multiple services.

# Funding Sources

7/1/03-6/30/04

Jewish Community Federation (including United Way Services)	\$ 3,074,638
Private Pay for Service	\$ 2,063,206
Government <sup>1</sup>	\$11,931,496
Grants and contributions <sup>2</sup>	\$ 2,391,060
Other <sup>3</sup>	\$ 223,742
<b>TOTAL</b>	<b>\$19,684,142</b>

<sup>1</sup>Government Sources: Western Reserve Area Agency on Aging, HIAS/US Government (Soviet Refugees), Cuyahoga County Board of Mental Retardation/Developmental Disabilities, Cuyahoga County Community Mental Health Board, State of Ohio, Ohio Department of Alcohol and Drug Addiction Services, Ohio Department of Human Services.

<sup>2</sup>Accounting standards require the recognition of multi-year grants in the year in which they are granted.

<sup>3</sup>Includes investment income, rental income, and individual contribution.

All figures are audited. Audit is available for inspections at the agency.

# Expenses

7/1/03-6/30/04

## By Client Population

Adults with Disabilities	\$7,997,494
Families	\$1,895,852
Mature Adults	\$1,705,541
Clients in their homes	\$4,170,607
Expenses for direct services	\$15,769,494
General Administration	\$3,769,170
<b>Total Expenses</b>	<b>\$19,538,664</b>

## By Expense Category

Personnel	\$14,105,734
Food, Drugs and Other Supplies	\$1,272,312
Purchased Services	\$1,552,770
Other Operating Expenses	\$2,607,848
<b>Total Expenses</b>	<b>\$19,538,664</b>

## Officers

Karen B. Newborn, *Chair, Board of Directors*  
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Eileen Blattner, *Secretary*

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Alan Schonberg, *Immediate Past Chair*  
Bill Wortzman, *Chair-Elect*  
Robert J. Shakno, *President and CEO*

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*\*\*of blessed memory*

## Management Team

Robert J. Shakno – President & CEO  
Patrick Sidley – Vice President and Chief Financial Officer  
Harriet Markell - Vice President of Professional Services  
Mindi Axner – Director of Planning and Advocacy  
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Susan Bichsel, Ph.D. – Director of Ascentia  
Cindy Dambach, RN – Director of Community Care at Home

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Beverly Siegel – Director of Family Life Services  
Carol Stein – Director of Human Resources  
Janet Stephan – Chief Corporate Compliance Officer  
Mitchell Wasserman – Chief Development Officer  
Tim Williams – Director of Information Technology

## Foundations & Grantors

The Atlantic Philanthropies  
Edward I. and Fannie Baker Family Charitable Fund  
Baker & Hostetler, LLP  
Beaumont Foundation of America  
Eva L. and Joseph M. Bruening Foundation  
Cleveland Browns Foundation  
Cleveland Foundation - Successful Aging Initiative  
Cleveland Foundation - Youth Preparation Project  
Conference on Jewish Material Claims Against Germany, Inc.  
Cuyahoga County Options Program for Elders  
Doors of Hope  
Charles Dunklee Foundation  
Harry K. & Emma R. Fox Charitable Fund  
Giant Eagle Foundation  
Gries VI General Fund  
International Commission on Holocaust Era Insurance Claims  
and Emergency Assistance Program; Holocaust Victim  
Assets Litigation (Swiss Banks)  
Jewish Community Federation of Cleveland  
Jewish Community Federation of Cleveland:  
Alex and Anne Miller Family Charitable Fund  
Miller Good Family Charitable Foundation  
The Drost Family Foundation  
The Lader Family Foundation  
Avvy Katz Foundation  
Key Foundation  
The Lubrizol Foundation

MBNA America  
The Margaret Clark Morgan Foundation  
The McGregor Foundation  
The Nordson Corporation Foundation  
The Office of Refugee Resettlement  
Ohio Department of Alcohol and Drug Addiction Services  
Ohio Department of Human Services  
Ohio Savings Charitable Foundation  
The William J. and Dorthy K. O'Neill Foundation, Inc.  
PASSPORT  
Plain Dealer Holiday Spirit Award  
Ridgecliff Foundation, Inc.  
Saint Ann's Foundation  
Sanford and Anita Simon Family Foundation  
State of Ohio Attorney General's Office  
State of Ohio Office of Criminal Justice Services  
State of Ohio Office of Criminal Justice Services - Byrne Fund  
State of Ohio Department of Refugees  
Sunshine Peace Foundation  
The Ratner, Miller, Shafron Foundation  
The Sisters of Charity Foundation of Cleveland  
Tops Foundation  
George E., Stephanie M., and George L. Traub Fund  
The Treu-Mart Fund  
United Way Services  
University Circle, Inc. - Mt. Sinai Health Care Foundation  
Western Reserve Area Agency on Aging

## Donors

### \$10,000 plus

Anonymous  
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WDOK 102.1 FM

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Philip and Lynne Cohen  
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Peggy Einstein  
Morton and Carol Frankel  
Harrison and Adele Fuerst  
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John Sands  
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Vicky and John Warden  
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Kenneth Cohen  
David and Tracey Cohen  
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CompBenefits  
Compensation Resources, Inc.  
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Crystal Illusions  
Beth Curtiss  
Curves  
Custom Design Environment  
Cheryl Davis  
Robert and Sallie Deitz  
Richard and Cynthia Demsey  
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Dodie Ditmer  
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Ruth and Bernard Friedman  
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Natalie and Harvey Horvitz  
House of Lights  
Frank and Phyllis Hulewat  
Bea Immerman  
Impullitri Landscaping  
Alan and Beverly Israel  
Rachel and Adam Israel  
Neil and Wendy Jacobson  
Michael and Lara Jacobson  
Donald and Sandra Jaffe  
JFSA Maturing Family Services Department  
Jo-Ann Stores, Inc.  
Mark and Robin Johnson  
Suellen and Lawrence Kadis  
Stephen Kadish  
Mark and Donna Kaufman  
Ruth Kimmelman  
Richard and Jean King  
King's Gym  
Howard Kinstlinger  
Joanne Klein and Marshall Nurenberg  
Reed Klein and Rachel Tschantz  
Elizabeth Klein  
Knuth's  
Amy Krantz  
Keith Kraus  
Laura Kurlber  
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Rick and Martha Lannoch  
Todd and Lisa Lebowitz  
Douglas Lenkoski  
Marianne Levey  
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Gregg Levine  
Susan and Howard Levine  
Kenneth and Gail Liffman  
Linda Friedman  
Morton Lippe  
Nathan Lipsyc  
Lois Luntz  
Reinette Madow  
Michael and Regina Magdincee  
Cookie and Herbert Marcus  
Martin Marcus  
Bonnie and Dan Marks  
Lisa Matlin  
Goldie and Sam Mayers  
Arthur and Sally Mayers  
McCarthy, Lebit, Crystal & Liffman Co.,  
L.P.A.  
Kathy McConaushy  
Marilyn Melzak  
Aubrey and Deanna Mendelow  
Carol Mendenhall  
Beno and Elaine Michel  
Marcia Milchiker  
Marilyn and Dick Miller  
Michael Miller  
Esther Mintz  
Robert and Laura Mogil  
Jennifer and Ed Monahan  
George and Cookie Morris  
Harriet and Mel Morris  
David Morrison  
Nachama Moskowitz  
Moxie's  
National Council of Jewish Women,  
Cleveland Section  
Marjorie Newman  
Ellen and Stuart Neye  
Monica Oss  
Owen's Group  
Berardino and Larbrini Palmieri  
Park Opticians  
Elmer and Eudice Paull  
Nancy and Allan Pearl  
Illissa Pearlman  
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Michelle Pickell  
 Benson and Francine Pilloff  
 Fredda and Stanley Pollack  
 Harlan Pollock  
 Leatrice Rabinsky  
 Red Hot Mamas  
 James Reich  
 Renwood PTA  
 Gloria Resnick  
 Bruce Resnik  
 Stephanie Richards  
 Mark and Susan Ringel  
 Anthony Rinicella  
 Brian Ritzenberg and Valerie Charms  
 Debra Robinson  
 Barbara Robinson  
 Laurie Rose  
 Norton and Jackie Rose  
 Charles Rosenbaum  
 Charles and Gayle Rosenberg  
 Allen and Sharon Roth  
 Adam Roth  
 Morris Rothenberg  
 Jackie and Fred Rothstein  
 Bennett Rubin and Jill Okun  
 Burt Rubin and Patti Campbell  
 Eric and Patty Rubin  
 SCK Design  
 Gordon and Evie Safran  
 Susan and Bill Saltzman  
 Toni and Don Scherzer  
 Elliott and Gail Schlang  
 Linda Schoenberg  
 Henry and Carol Schoenewald  
 Harvey Scholnick  
 Bill and Lisa Schonberg  
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 Lori Schwartz  
 Robert and Sandra Schwartz  
 Paul Seave  
 Paula Seger  
 Leslie and David Seiger  
 Alan and Jessica Semel  
 Philip and Iris Seydel  
 Joseph and Maria Shafran  
 Donna Shafran  
 Jon Shane  
 Sheraton Cleveland City Centre  
 Newsum and Gloria Shewitz  
 Robert Shiels  
 Michael and Anita Siegal  
 Harvey and Adrienne Siegel  
 Daniel Silverberg and Linda Rocker Silverberg  
 Robert and Myrtle Silverman  
 Judith Simon  
 David Simon  
 Alex and Martina Simon  
 Lisa Singer  
 Sky Builders  
 Michael and Denise Slomak  
 Bobby and Chuck Smith  
 William and Stephanie Snyder  
 Stephen and Barbara Somogyi  
 David and Sally Stashower  
 Daniel and Karen Steiger  
 Albert and Mickey Stern  
 Robert and Luanne Stone  
 Matthew Glickman and Su Hwang  
 Rosalyn and William Sukenik  
 Rabbi Howard and Susan Ruben  
 Talbot's  
 Temple Emanu El  
 Ellen and Harold Ticktin  
 Maria Trivisonno  
 D.K. Vanderbrook  
 Vantage Financial Group Plan Services  
 Rose and Steve Viny  
 Norman and Nina Wain  
 Eleanor Waldman  
 Reda Wallner  
 Louise and Greg Warner  
 Lee and David Warshawsky  
 Lynn and Harold Wasserman  
 Philip and Peggy Wasserstrom  
 Thomas and Doris Weil  
 Jerome Weinberger  
 Edward Weintraub  
 Connie Weir  
 Heidi and Mark Weisman  
 Fred and Lois Weisman  
 Larry and Elizabeth Weiss  
 Michael Weiss  
 Sally and Stanley Wertheim  
 Debra Wiener  
 Tom Wirtshafter  
 Clifford Wolf  
 Carol and Michael Wolf  
 Idelle Wolf  
 The Wortzman Company  
 Alan and Dara Yanowitz

You Two  
 Cary and Debra Zabell  
 Gerald Zahler  
 Zeber-Martell Studio, Inc.  
 Laura and Roger Zeefe  
 Kenneth Zeisler  
 Henry and Tracy Zelman  
 Sidney and Paula Zilber

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 Gail and Alan Abrams  
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 Akron Aeros  
 Cathleen Alexander  
 Barbara Appel  
 Myrna Arlen  
 Ivan and Susan Ashton  
 Mindi and Michael Axner  
 Charles and Sandra Babbush  
 Selma Baron  
 Beachwood Benevolence Charity  
 Ernest and Eunice Benchell  
 Nathan and Betty Berliner  
 Mort Berman  
 Elaine Bernstein  
 Darlene and Barry Bikshorn  
 David and Melinda Blatt  
 Jean Bloomfield  
 Robin Boswell  
 Robert and Beth Brandon  
 Bahama Breeze  
 Peter and Tamar Brosse  
 Michelle Brown  
 Lois Bruck  
 Leslie and Erwin Bruder  
 Aaron and Denise Brzezinski  
 Nathan Burzinski  
 Maureen and Seth Canion  
 Charles Carr  
 Century Cycles, Inc.  
 Chandler & Rudd  
 Eliot and Susan Charnas  
 Chessies  
 The Chocolate Emporium  
 The Cleveland Playhouse  
 The Cleveland Barons  
 Cleveland Cinemas  
 Phyllis and Sidney Cohen  
 Barry and Cheryl Cohn  
 Collectibles  
 Marc Collin and Rita Cydulka  
 Corky & Lenny's  
 Crate & Barrel  
 Kathy Crosby  
 Elizabeth Dalton  
 Peter and Sue Danford  
 Peter Danford, Inc.  
 Priscilla and Scott Dann  
 Jay and Jane Davis  
 Ira and Laurie Davis  
 James and Carol Dayton  
 Dichroic Designs of Shaker Heights  
 Sharon and Florence Dobrin  
 Dolls, Ltd.  
 Millicent Driver  
 Renee Dworkin  
 Carol Eagles  
 East Meets West  
 Eddie Sands Blue Line Cafe  
 Mark and Iris Edelman  
 Les and Elli Einhorn  
 Scott and Karla Eirinberg  
 Phyllis Eisenberg  
 Ellyn's  
 Embassy Suites, Beachwood  
 Jeanne Epstein  
 Shulamith Even  
 Executive Caterers at Landerhaven  
 Alice Fingerhut  
 Helen and Craig Fink  
 Vivian and David Fink  
 Brynna Fish  
 Laurel Fisher  
 Flowers by Stazzone  
 Forest City Lodge  
 Terry Frank  
 Diane and Jesse Frankel  
 Michael and Lydia Frankel  
 Donald and Gerda Freedheim  
 Marvin and Selma Friedman  
 Debbie Friedman  
 Elaine Friedman  
 Molly and Sanford Friedson  
 Milton and Sue Fromson  
 Jay Fromson  
 Jill Gerrick  
 Lara and Robert Geuder  
 Melanie Giamaria  
 Special Gifts

Moshe and Jill Glauber  
 Andrea Glickman  
 Barbara and Jerry Goldstein  
 Joyce Goldstein  
 Louis and Adeline Golland  
 Norman and Arlene Golovan  
 Gary Golovan  
 Paul Granzier  
 Bob and Penny Greenberger  
 Ernestine Greenberger  
 Bernard Greenspan  
 Grynning Bird  
 Joan Haberman  
 Steven Harf and Leslie Carno-Harf  
 Marc Harrison and Mary Brown-Harrison  
 Ursula Heinen  
 Robin Heiser  
 Paul Heller  
 Daniel and Paula Herman  
 Judah and Esther Hexter  
 John Hibshman  
 The Holden Arboretum  
 Jeanette Ilitzky  
 Initially You Too  
 Italian Furniture Liquidators  
 Andrea Jacobs  
 Jacobs Judaica  
 Marc and Shari Jacobson  
 Jack and Minda Jaffe  
 Bertha Jaffe  
 Joey's  
 Ruth Johnson-Boesman  
 Jay and Ellen Joseph  
 Joss  
 Kathy Juda  
 Deborah Kamat  
 Brian Karol  
 Lisa Karsh  
 Richard and Patti Katz  
 Marcia Katz  
 Marge Katz  
 Judy and Jack Kaufman  
 Debbie Kaufman  
 Joyce Garver Keller  
 Keller Art Glass  
 Susan King  
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 Calvin and Judith Kirchick  
 Hyman and Henrietta Kirschenbaum  
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 Millie and Harvey Klein  
 Anita and Adam Koblitz  
 Barbara Kogan-Jaffe  
 Meyer and Rita Kohn  
 Rachel Kominsky  
 Martin and Nancy Kosmin  
 Margaret Kovit  
 David and Eleanor Krongold  
 Laura and Howard Kronick  
 Ruth Kyman  
 Manny Lang  
 Daniel and Joan Leb  
 Michael and Nancy Leb  
 Sharon and Jamie Lebovitz  
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 Leo Burnett Company, Inc.  
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 Mark and Laura Leventhal  
 Marian Leventon  
 Wilda Levine  
 Eleanor and Nathan Lieptz  
 Rose Lomaz  
 Lula Lama Designs  
 Jerilyn Luxenberg  
 Howard and Sue Maier  
 Cesare Mainardi and Elizabeth Shillington  
 Rabbi Melvin and Malka Granatstein  
 Lola Mandelbaum  
 Betty Marcus  
 Susan and James Margulies  
 Annette Markell  
 Stacy Maxson  
 Howard and Marlene Mayers  
 Geoffrey and Jennifer Mearns  
 Merkaz Judaica  
 Patricia Meyer  
 Arlene Michael  
 Michael Mintz  
 Betty Monroe  
 Fausto Mora  
 Jeffrey and Glo Morris  
 Dana and Scott Morris  
 Usha Morris  
 Sylvia Morrison  
 Harriet and Elliot Morse  
 Julie Moss  
 Mulholland & Sachs  
 Rita Nagusky  
 Paulette and Jeffrey Novak  
 Judy Oppenheimer

Alec Panache  
 Lydia and Stephen Parker  
 Michael Pasternak  
 Deborah Pearl  
 Susan Perl  
 Peter's Store for Women  
 Steven and Randi Piaker  
 Keith Poisson and Elizabeth Faas  
 Barry and Sally Pollock  
 Keith and Cynthia Polster  
 Robert Potocnik and Chris Campbell  
 Robert Potts  
 Madge Potts-Williams and Charles Williams  
 Howard and Elisa Rabb  
 Leonard and Hede Rabe  
 David and Elizabeth Raiffe  
 Lewis and Miriam Rakusin  
 Judy and Harvey Rakusman  
 Nat and Gretta Rickoff  
 Howard and Vivian Robbins  
 Reid Robbins  
 The Rock and Roll Hall of Fame and Museum  
 Roz Rosenbaum  
 Anne Rosenberg  
 David and Enid Rosenberg  
 Sheila Roth  
 Adam Roth  
 David and Natalie Rothenberg  
 Lois Rothschild  
 Bernice and Harry Rudney  
 Karen Rukin  
 Liz Rumizen  
 Moe and Gayle Safenovitz  
 Saks Fifth Avenue  
 Michael and Susan Saltzman  
 Martha Salzman  
 Robert and Rita Saslaw  
 Janice and Jeffrey Schlossberg  
 Suzanne Schneps  
 Jay Schraff  
 Rob Schwab  
 Jewlie Sedlak  
 Isadore and Annette Sevel  
 Shaarey Tikvah  
 John and Gloria Shafran  
 Marilyn and Lawrence Shafron  
 Stuart and Rebecca Sharpe  
 Naomi Shiffman  
 Jay and Toby Siegel  
 Beverly Siegel  
 Laura Silver  
 Craig Silverstine  
 Scott and Deborah Singer  
 The Ski and Sport Haus  
 Marlene and Cliff Sobol  
 Vivian Solganik  
 Richard and Barbara Speer  
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 Carol Splaver  
 Anne Stapleton  
 Priscilla and Geoffrey Stein  
 Arthur and Lois Stern  
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 Mark and Stephanie Summers  
 Sun Luck Garden  
 Florine Tallisman  
 Target  
 Jane Taylor and Melvin Berger  
 Temple Israel  
 David and Judy Teplow  
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 Sweet Threads  
 Natalie and Ronald Titlebaum  
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 Troopers Antique Garden  
 Betty Union  
 Jay Wachs  
 Alvin Wagner  
 Jerry and Diane Wasserman  
 Florence Wasserman  
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 Leo and Irene Weiss  
 Rabbi Stephen Weiss  
 Lawrence Weissman  
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 Rebecca Youngerman  
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